



Hardin County

2019

RESOURCE DIRECTORY

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ABUSE – CHILD AND ADULT

To report Child or Dependent Adult Abuse call the 24-Hour Abuse Hot Line:

Phone: 1-800-362-2178

(Accepts reports of Child or Dependent Adult Abuse)

Achieve Mental Health

814 Railroad Ave, Iowa Falls, IA 50126

Phone: 641-648-4010

Private Practice for Mental Health Counseling – We see kids, adults, couples, and families.

C.A.S.A. (Court Appointed Special Advocates)

Phone: 515-233-2961

PO Box 683, Ames, IA 50010-0683

Assists children going through the court system.

Offers: Abuse - Child and Adult

Children and Families of Iowa

Phone: 515-573-2193

111 Ave O West, Fort Dodge, IA 50501

Individual, couple and family counseling of all crime victims. Grief counseling. Domestic and sexual assault, child & adult.

Offers: Abuse - Child and Adult

Crisis Intervention Service

Phone: 641-939-8186

1201 14th Ave. Eldora, IA

Free & Confidential services for victims of abuse

Offers: Abuse - Child and Adult, Emergency Services, Family Services, Counseling/Support, Crisis Services, domestic violence, sexual assault, human trafficking, prevention, and education.

Iowa Legal Aid

Phone: 800-722-0039

Contact: (Waterloo Regional Office)

607 Sycamore St, Ste. 708, PO Box 2673, Waterloo, IA 50703

Free civil legal service to people meeting low income guidelines.

Lutheran Social Services

Phone: 515-232-7262

Contact: Beloit Family Counseling Program

1323 Northwestern, Ames, IA 50010

www.lssia.org

Mental Health Counseling. Child emotional/physical/sexual assault, short-term therapy for adults and children abused, post-traumatic stress disorder.

Offers: Abuse - Child and Adult

Wings of Refuge

Phone: 515-720-7766

Contact: Joy Fopma

PO Box 562, Iowa Falls, IA 50126

www.wingsofrefuge.net or on Facebook at /wingsofrefuge.ia

wingsofrefuge.ia@gmail.com

Wings of Refuge is a home for females ages 18-25 who have endured domestic sex trafficking. We offer a holistic approach to restorative care with the goals of recover, restore, and rise.

Youth & Shelter Services, Inc.

Phone: 515-233-3141

Contact: Ames Office

Fax: 515-233-3310

PO Box 1628, Ames, IA 50010

Short term emergency shelter for abused children or runaways. Chemical dependency treatment, independent living & young persons program.

Offers: Abuse - Child and Adult

ALCOHOL, DRUG, AND GAMBLING PREVENTION

Fireside IF

11241 Highway 65, Iowa Falls, IA 50126
Offers: Alcohol and Drug Prevention

Phone: 641-648-6708

Iowa Valley Continuing Education

Contact: Debra Sabin
1100 College Avenue, Iowa Falls, IA 50126
<http://www.iavalley.edu/ivce>
Deb.Sabin@iavalley.edu

Phone: 641-648-8621
Fax: 641-648-8791

We will serve our communities as the essential catalyst for educational and economic vitality.

Offers: Iowa Valley Continuing Education offers the Driving Unimpaired (DUI) 12 hour program that meets the State of Iowa court-required mandates. Classes are offered in Marshalltown and Iowa Falls each month.

SATUCI

2413 Edgington Ave., Eldora, IA 50627
www.satuci.com

Phone: 641-752-5421

SATUCI offers prevention/counseling and evaluation for alcohol, tobacco and other drugs. We serve all ages and are open on Thursdays and Fridays in Eldora.

Offers: Alcohol and Drug Prevention, Family Services, Counseling/Support, Gambling Prevention & Counseling Services.

Washington House

1714 Washington Ave, Iowa Falls, IA 50126
Offers: Alcohol and Drug Prevention

Phone: 641-648-9478

AMBULANCE & FIRE SERVICE

Ackley Volunteer Ambulance Service

Contact: Theresa Scholte
208 State Street, Ackley, IA 50601

Phone: 641-847-1980
Fax: 641-847-1980

Offers: Provides 24 hour/7 days a week Emergency Medical Care, Treatment and Transport to the sick and/or injured people in the Ackley Area including the City of Ackley and rural areas of Hardin, Grundy, Butler and Franklin Counties. In an Emergency call 9-1-1. For scheduled transports call the Hardin County Sheriff Dispatch at 641-939-8190.

Buckeye Fire Department/Emergency Medical Responders

Phone: 641-648-4388

Kevin G. Vierkandt, Fire Chief
Donna L. Vierkandt, Secretary/EMR
Melanie Kinsinger, EMS Director
308 Ellsworth Avenue, Buckeye, IA 50006
Offers: Emergency Services

Phone: 515-689-3388
Phone: 515-689-3386
Phone: 515-689-3422

Eldora Fire Rescue

Contact: Dave Lloyd Fire Chief
1208 15th Ave., Eldora, IA 50627
efd@heartofiowa.net

Phone: 641-939-3072

Iowa Falls Fire Department

Contact: Rick Gustin Fire Chief
218 S. River Street, Iowa Falls, IA 50126
rick@iowafallsheating.com

Phone: 641-648-6464

For station rentals contact Bernie Koehrsen 641-373-0349.

ANIMAL WELFARE

Greenbelt Humane Society

Phone: 515-859-7770

Contact: Carolyn Crosser, President
Box 208, 1124 Water St., Alden, IA 50006
<http://www.petfinder.com/shelters/ia16greenbelthumane@hotmail.com>

Enable the adoption of strays & unwanted animals, trap-neuter-release for feral cats, advice in reference to pet problems, shelter animals, pet therapy, and referral to veterinarian services.

Offers: Animal Welfare

H.E.A.R.T (Hardin Eldora Animal Rescue Team)

Phone: 641-939-2620

Contact: Amy Gray
Eldora, IA 50627

We promote spay and neuter, educate the public, practice trap-neuter-release for feral cats, rescue and rehome abandoned and unwanted animals, reunite lost pets with owners and prevent cruelty and neglect. State licensed and 501(c)(3) non-profit.

<http://www.petfinder.com/shelters/IA145.html>
ameow2002@yahoo.com

Offers: Animal Welfare

BIRTH DEFECT SUPPORT GROUP

Spina Bifida Association of Iowa

Phone: 515-964-8810

<http://spinabifidaia.com/>
spinabifidaiowa@yahoo.com

Promotes the prevention of spina bifida and to enhance the lives of all affected.

Offers: Birth Defect Support Group

CHILD ABUSE PREVENTION & EDUCATION

Child Abuse Prevention Services, Inc.

Phone: 641-752-1730

811 East Main Street, Marshalltown, IA 50158

Fax: 641-753-1336

caps@capsonline.us

www.capsonline.us

Offers: A community-based, not-for-profit organization located in Marshalltown, Iowa whose mission is to prevent child abuse in Marshall County and the surrounding area, including Hardin County.

Family Services

Crisis Child Care – provides short-term childcare for children whose families are experiencing a crisis or emergency situation. Crisis Child Care is available 24-hours per day, 7 days a week and can be accessed by calling the 24-hour crisis line at 641-752-1730. (Marshall and Hardin Counties)

Nikki Hartwig – nikki@capsonline.us

Crisis Intervention Program – short term program designed to identify and help resolve family crises. Assists with problem solving through family meetings, intensive support and follow up services. (Marshall and Hardin Counties)

Nikki Hartwig – nikki@capsonline.us

Education

Care for Kids – a health-based sexual abuse prevention program for children 3-8 years. It teaches and reinforces age-appropriate units on Babies, Bodies, Feelings, Touching and Asking for Help. It is provided in collaboration with preschools and elementary schools. (Marshall, Hardin and Tama Counties)

Lori Frederick – lori@capsonline.us

Stewards of Children – An adult education program to prevent, recognize, and react responsibly to child sexual abuse. The program believes and teaches that child safety is an adult's job. (Marshall, Hardin and Tama Counties)

Lori Frederick – lori@capsonline.us

Draw the Line – Respect the Line – Adolescent Pregnancy Prevention program for grades 6th-8th that discusses social pressures, challenges to personal limits, and communication and refusal skills. (Marshall and Hardin Counties)

Andrea Green – andrea@capsonline.us

Safer Choices – Family Life and Sexual Health (F.L.A.S.H.) – is a comprehensive sexual health education curriculum designed to prevent teen pregnancy, STDs, and sexual violence. (Marshall and Hardin Counties)

Andrea Green – andrea@capsonline.us

Child Abuse Mandatory Reporter Training – provides education to Mandatory Reporters of Child Abuse on their role in reporting suspected cases of child abuse. The curriculum has been approved by Iowa's Abuse Education Review Panel.

Nikki Hartwig – Nikki@capsonline.us

Community & County Wellness:

Community Partnerships for Protecting Children (CPPC) is a community-based approach to child protection that includes Marshall and Hardin Counties. CPPC involves four key strategies: shared decision-making; community networking; individual course of action; policy and practice change.

Team APP is a broad-based coalition with representation from local stakeholders in Marshall and Hardin Counties with an interest and intent in Adolescent Pregnancy Prevention that focuses on adolescent sexual health.

Hardin County Child Abuse Prevention Coalition

Phone: 641-648-6575

524 Lawler St., Iowa Falls, IA 50126

admin@hccapc.com

<https://www.hccapc.com/>

Offers: The Hardin County Child Abuse Prevention & Awareness Project seeks to lower, and ultimately eliminate, child abuse in four areas: denial of critical care, physical abuse, presence of illegal drugs and sexual abuse in children (ages 0-17). Funds generated are used for the following strategies: Community outreach for the Not in Hardin County Child Abuse Prevention Event held in April, Educational opportunities for parents and community partners, Distribute and promote positive parenting information throughout Hardin County, and Support a sustainable project for the future.

CHILD CARE

Child Care Resource and Referral of Central Iowa

Contact: Lora Patton, Regional Director

Phone: 515-246-3566

808 5th Ave., Des Moines, IA 50309

www.iowaccrr.org

Local Consultant: Deborah Wineinger

Phone: 515-802-8016

Child Care Resource and Referral provides resources, education, and advocacy to support quality child care.

Offers: Child Care, Education/Special Needs

Cougar's Den Childcare and Preschool Center

Contact: Amy Weichers
413 State St., Ackley, IA 50601
www.agwsr.k12.ia.us
cougarsden@agwsr.org

Phone: 641-847-2699

Fax: 641-847-2612

We are a QRS Level III childcare center serving children 6 weeks and older. We also offer 3 preschool classes: 3- and 4-Year-Old Class, 4- and 5-Year-Old Class, and Pre-Kindergarten, as well as early childhood special education.

Offers: Child Care, Preschool, Education/Special Needs

Eldora Children's Center

1111 10th St., Eldora, IA 50627
eccdirector@southardin.org

Phone: 641-939-3926

Provides quality child care to children 6 weeks through age 7. Rich learning experiences that encourage discovery, creativity, and exploration. Children are supported in their social and emotional development.

Offers: Child Care/Preschool

Eldora Tiger Den

2002 15th Ave, Eldora, IA 50627
Offers: Child Care/Preschool

Phone: 641-858-2273

Mid-Iowa Community Action, Inc. Head Start and Early Head Start – Iowa Falls

637 S. Oak Street, Iowa Falls, IA 50126
www.micaonline.org

Phone: 641-648-5036

Fax: 641-648-9202

MICA operates Early Head Start and Head Start programs in Hardin County

Offers: Child Care/Preschool , Education/Special Needs, Financial, Food, Rent/Utility Assistance, Family & Crisis Services

CHILD SUPPORT

Child Support Recovery Unit

204 1/2 W. State St., Marshalltown, IA 50158-5842
<http://www.iowachildsupport.gov>
Offers: Child Support

Phone: 641-753-6408

State of Iowa Child Support Information Center

Contact: Collection Services Center
PO Box 9125, DesMoines, IA 50306
Offers: Child Support

Phone: 888-229-9223

CLOTHING

Kiwanis Turnabout Shop

1316 Edgington, Eldora, IA 50627
Offers: Clothing

Thrift Store

2 River Hills Mall, Iowa Falls, IA 50126
Offers: Clothing; Open Friday and Saturday

Phone: 641-648-4709

COMMUNITY & COUNTY WELLNESS

Alden Newsletter

Contact: Greg Lascheid/Lorae Baker
P.O. Box 278, Alden, IA 50006
alden.newsletter@gmail.com

Provides community information to all residents with a "50006" zip code at no charge.

Offers: Community Wellness

Phone: 515-859-7379

Fax: 515-859-3345

Dale Howard Family Activity Center

Contact: Eric Knoblock
1021 River St, Iowa Falls, IA 50126
www.dhfac.com

Phone: 641-648-8711

Fax: 641-648-3128

Hardin County Circle of Life

Contact: Darwin Miller
524 Lawler, Iowa Falls, IA 50126
darwinm@iastate.edu

Phone: 641-648-4850

Collaboration of organizations that want to assist in improving the quality of life among Hardin County residents.

COUNSELING

Achieve Mental Health, Inc.

814 Railroad Ave, Iowa Falls, IA 50126

Private Practice for Mental Health Counseling - We see kids, adults, couples, and families.

Phone: 641-648-4010

Affiliated Counseling of Ames

113 Colorado Ave., Ste. 105, Ames, IA 50014
trulylyn@aol.com

Counseling, information, personal advocacy.

Phone: 515-292-4403

Senior Life Solutions

920 S. Oak Street, Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Senior Life Solutions is a program dedicated to addressing the emotional and behavioral health of adults over the age of 65.

Phone: 641-648-7040

Center Associates

Contact: Beverly Worden
Nine North 4th Ave, Marshalltown, IA 50158

www.centerassoc.com

info@centerassoc.com

Phone: 641-752-1585

Fax: 641-752-8467

Central Iowa Juvenile Denton Services

2317 Rick Collins Way, Eldora, IA 50627

www.cijdc.com

cijdc@cijdc.com

Phone: 641-858-3852

Integrated Health Services/Center Associates

Contact: Hanny Calzada
11 N 1st Ave, Marshalltown, IA 50158
www.centerassoc.com
ihinfo@centerassoc.com

Phone: 641-758-3130
Fax: 641-758-3135

Offers: Care coordination for individuals with mental health diagnosis and eligible for Medicaid.

Quakerdale

Contact: Beth Andrew
26866 Co. Hwy S55, New Providence, IA 50206
www.quakerdale.org
bandrew@quakerdale.org

Phone: 641-521-7126
Fax: 641-497-5220

Quakerdale is a statewide, private, not-for-profit family and children service agency.

Offers: Family Services, Abuse - Child and Adult, Counseling/Support, Crisis Services

Other information: Quakerdale also offers a Resource Assistance Network, Hope4Healing. This network is for **non-emergency needs** and connects people with the resources they need to live life at its fullest. Contact information: 641-497-5294 (ask for Discovery Network Help) or Hope4Healing@Quakerdale.org. You can also learn more at our website, Hope4HealingQuakerdale.net.

Well Spouse Association

Contact: Donna McQuade
63 West Main Street, Suite H, Freehold, NJ 07728
www.wellspouse.org
info@wellspouse.org

Phone: 732-577-8899
Fax: 732-577-8644

Well Spouse Association provides peer to peer support for caregivers whose spouses/partners are chronically ill/disabled.

Offers: Counseling

COURT SYSTEM

Hardin County Clerk of Court

Pioneer Plaza, PO Box 495, Eldora, IA 50627

Phone: 641-858-2328
Fax: 641-858-2320

United State Attorney's Office

Contact: Northern District of Iowa
Hach Bldg, Suite 400, 401 1st St SE, Cedar Rapids, IA 52401-1825
Provides assistance to federal victims and witnesses.

Phone: 319-363-0091
Fax: 319-286-1990

Vocational Rehabilitation

Contact: Denise Hubert, Supervisor
1525 Airport Road, Suite 102, Ames, Iowa 50010
<http://www.ivrs.iowa.gov/>
Offers: Court System

Phone: 515-233-5753
Fax: 515-233-3024

DEAF SERVICES

Deaf Services Commission of Iowa

Dept. of Human Rights, 2nd Floor, Lucas State Office Building, Des Moines, Iowa 50319
<http://www.humanrights.iowa.gov/ds/index.html>

Phone: 888-221-3724

Offers: Deaf Services

DENTAL SERVICES

Anderson & Floyd Family Dentistry

1906 Edgington, Eldora, IA 50627
Offers: Dental

Phone: 641-939-7900

Dean R Stickrod (Dentistry)

1310 Washington, Eldora, IA 50627
Offers: Dental

Phone: 641-939-3214

Doctors Hoversten, Hoversten & Colwell

1907 Washington, Iowa Falls, IA 50126
Offers: Dental

Phone: 641-648-9364

Iowa Falls Family Dentistry

701 Washington Ave. , Iowa Falls, IA 50126
www.iffamilydentistry.com
iffd@iffamilydentistry.com

Phone: 641-648-4293

Fax: 641-648-3784

Primary Health Care, Inc. Dental Clinic

Contact: Jessica Campbell, Dental Program Director
112 East Linn St., Marshalltown, IA 50158
www.phcinc.net

Phone: 641-844-6230

Fax: 641-844-6235

Comprehensive Exams/X-Rays/Checkups, Cleanings, Fillings, & Extractions, Early Child Cavity, Prevention, Prenatal Dental Care, Treatment for Pain/Swelling, Specialty Services

Offers: Dental, Family Health, Family Services, Medical Care, Prescription Assistance

Story County Dental Clinic

Contact: Gloria Symons
226 16th St., Ames, IA 50010
www.micaonline.org

Phone: 515-598-5298

Fax: 515-956-3310

Dental clinic serving only Medicaid-eligible, Dental Wellness Program, VA, and low income uninsured individuals

DISABILITY SERVICES

Central Iowa Residential Services, Inc. (CIRSI)

Contact: Marshalltown Office, Anne Vance (avance@cirsi.org)
111 E. Linn St., Marshalltown, IA 50158
Offers: Supports and services to persons with intellectual disabilities.
www.cirsi.org

Phone: 641-752-5762

Contact: Iowa Falls Office, Robin England (rengland@cirsi.org)
220 Oak St., Iowa Falls, IA 50126

Offers: Supports and services to persons with intellectual disabilities.

Phone: 641-648-2316

Easter Seals Iowa

Contact: Renee Bell
401 NE 66th Ave. Des Moines, Iowa 50313
www.eastersealsia.org
info@eastersealsia.org

Phone: 515-309-1300

Fax: 515-289-1281

Easter Seals Camp Sunnyside; Summer Camp and respite camp through out the year. On-site rural rehabilitation services.

Offers: Disability Services

Iowa Department for the Blind

Contact: Carolyn Hicklin
524 Fourth St., Des Moines, IA 50309
www.IDBonline.org
information@blind.state.ia.us

Vocational Rehabilitation, Independent Living, Library for the Blind and Physically Handicapped
Offers: Disability Services

Phone: 800-362-2587
Fax: 515-281-1263

National MS Society

Contact: Mark B Davis
8187 University Blvd. , Suite B, Clive, IA 50325
www.MyMSSociety.org
mark.davis@nmss.org

For people living with MS we provide a wide continuum of programs and services.

Phone: 515-270-6369
Fax: 515-270-0337

Faith In Action/Friendship Club

Contact: Mary Nelson
602 S Oak St, Iowa Falls, IA 50126
fiafc@hardincountyia.gov

Educational, skill-building, and socialization center for persons with mental illness or intellectual disabilities.
Offers: Disability Services

Phone: 641-648-7500

EDUCATION AND SPECIAL NEEDS

AEA 267

3712 Cedar Heights Dr., Cedar Falls, IA 50613
www.iowaaea.org or <https://www.aea267.k12.ia.us/>

Iowa's AEA's work as partners with public and accredited, non-public schools to help students, school staff, parents and communities meet educational challenges. Consult website for additional locations.

Phone: 1-800-542-8375 or 319-273-8200

Alden Horizons Group

P.O. Box 26, Alden, IA 50006

Alden Horizons Group is a community betterment committee, with goals of creating a better community for those who are underprivileged or in need. They provide educations and support for many services.

Phone: 515-859-3344
Fax: 515-859-3345

Autism Speaks

Contact: Jennifer Smith
www.autismspeaks.org
iowa@autismspeaks.org

Funds research into the causes, prevention, treatments and a cure for autism; increasing awareness of autism spectrum disorders; and advocating for the needs of individuals with autism and their families.

Phone: 913-991-2659

Diabetic Education

Hansen Family Hospital Education Department
Contact: Christina Peterson
920 S. Oak St., Iowa Falls, IA 50126

Phone: 641-648-7006

Early ACCESS**Phone: 319-268-7609**

Contact: Gina Greene

3712 Cedar Heights Dr., Cedar Falls, IA 50613

www.iowafamilysupportnetwork.orgggreene@aea267.k12.ia.us

Early ACCESS, serving children birth-two, provides developmental evaluation and if eligible, coordination of existing community resources to help meet the needs of both the child and family. Examples of services include speech and language, special instruction, audiology, family training, health services, and more. Early ACCESS is a part of the Federal IDEA. There are no costs for EA services.

Offers: Family Health, Education/Special needs

HiSED (High School Equivalency Diploma, formerly GED) and English as a Second Language (ESL) Phone: 641-648-8644

Contact: Sherilyn Hitch

Trades and Industries Building, the corner of River & Elm St., room 104

Ellsworth Community College, Iowa Falls, IA 50126

<http://www.iavalley.edu/ivce>Sherilyn.Hitch@iavalley.edu

Classes offered by Iowa Valley Continuing Education for High School Equivalency Diploma (HiSED), ESL, keyboarding, basic computer use, and citizenship.

Greenbelt Home Care**Phone: 641-939-8444**

2411 Edgington Ave., Eldora, IA 50627

Fax: 641-939-8450

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Contracts with the Board of Health to provide Public Health services for the County.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, Therapy Services, Family Support Services, Vaccinations, and Tobacco Cessation.

Hardin County ISU Extension**Phone: 641-648-4850**

Contact: Darwin Miller, Administrator

Fax: 641-648-4862

524 Lawler Street, Iowa Falls, IA 50126

www.extension.iastate.edu/hardinxhardin@iastate.edu

Iowa State University research based information and educational services in the areas of agriculture, youth, family life, communities, business and industry, and continuing education.

Offers: Education/Special Needs

Hardin County Reach Out and Read

Contact: Carrie Kube

iarivervalleyeca@gmail.com<https://www.facebook.com/pages/Reach-Out-Read-Hardin-County/413086625470390?ref=hl>

Non-profit organization that provides medical clinics to offer free books who participate in a well-child exam.

Iowa Valley Continuing Education**Phone: 641-648-8621**

Contact: Debra Sabin

Fax: 641-648-8791

1100 College Avenue, Iowa Falls, IA 50126

<http://www.iavalley.edu/ivce>Deb.Sabin@iavalley.edu

We will serve our communities as the essential catalyst for educational and economic vitality.

Offers: Education/Special Needs, Abuse - Child and Adult, Education/Special Needs, Employment, Family Health, Education for divorcing parents and DUI Classes.

Iowa Valley Community College District

Contact: Molly Hippen Pathway Navigator
1100 College Avenue, Iowa Falls, IA 50126
<http://www.iavalley.edu/ivce>
Molly.Hippen@iavalley.edu

Phone: 641-648-8511

Fax: 641-648-3128

Provide funding assistance to students taking Continuing Education courses and credit courses through both Marshalltown Community College and Ellsworth Community College. Assistance can be for tuition, books, fees along with assistance to help students overcome barriers that keep them from attending class and furthering their education.

Iowa River Valley Early Childhood Area

Contact: Carrie Kube, Director
<http://iowarivervalleyeca.com>
iarivervalleyeca@gmail.com

Enables local citizens to lead collaborative efforts involving education, health, and human service programs in Marshall and Hardin Counties. The goal is to have its activities improve the quality of life for families with young children.

Offers: Grant funds to Early Childhood programs

MICA Maternal Health Education Program

1001 S 18th St, Marshalltown, IA 50158
www.micaonline.org

Phone: 641-752-7162

Fax: 641-752-9724

Free prenatal education program for low income women which includes services from dietitian, dental hygienist, registered nurse, and case manager. Clinics in Eldora and Iowa Falls.

NAMI IOWA (National Alliance on Mental Illness - Iowa)

Contact: Margaret Stout, Executive Director
5911 Meredith Drive, Suite E, Des Moines, IA 50322
www.namiowa.com
info@namiowa.com

Phone: 515-254-0417

Fax: 515-254-1103

We offer support through affiliate groups in the state, education programs, and promote awareness of mental illness.

Offers: Education/Special Needs, Counseling/Support

Promise Academy – Quakerdale

Contact: Larry Ketcham
26866 Co. Hwy S55, New Providence, IA 50206
www.promiseacademy.net/
info@quakerdale.org

Phone: 641-497-5294

Fax: 641-497-5220

The Promise Academy is a private Christian residential education program designed for youth and families seeking an alternative, faith-based education tailored to fit their individual needs.

Offers: Residential education for middle school and high school aged boys.

Senior Discussion Group of Hardin County

Phone: 641-648-4671

The Senior Discussion Group of Hardin County is a group of business professionals who gather monthly to discuss issues of relevance for the seniors of Hardin County. In an effort to educate and inform, senior related topics are shared within the group. We invite any organization or senior individual with interest to join the group or simply attend as a visitor. The group meets on the 3rd Thursday of the month at 9:30 a.m. alternating locations between the Senior Center in Iowa Falls (located at the Iowa Falls Fire Station) and Dorothy's Senior Center in Eldora. If you are a senior in Hardin County or an interested business professional, we invite you to attend.

Youth to Restore – CCC/POW Building

Phone: 641-486-5364

Contact: Becky Rose

12331 305th St, Conrad, IA 50621

iowashiddentreasures.blogspot.com

cccpowrechall@gmail.com

Offers: Education regarding the Civilian Conservation Corps/Prisoners of War and military education

ELDERLY CARE

Alzheimer's Association

Phone: 800-272-3900

Contact: Carol Sipfle

Fax: 515-440-6385

1730 28th Street, West Des Moines, IA 50266

www.alz.org/greateriowa

Support groups for caregivers of persons with Alzheimer's; family and professional education; 24/7 Helpline and Medic Alert + Safe Return.

Offers: Elderly Services

American Lung Association in Iowa

Phone: 515-309-9507

Contact: Janelle Thier

Help Line at 1-800-LungUSA

2530 73rd Street, Urbandale, IA 50322

www.lungia.org

info@lungia.org

The American Lung Association offers a variety of services to patients and individuals with lung disease

Offers: Elderly Services, Education/Special Needs, Medical Care, Counseling/Support, Disability Services, Prescription Assistance

American Association for Retired Persons (AARP)

Phone: 888-687-2277

601 E Street NW, Washington, DC 20049

www.aarp.org

member@aarp.org

Offers: Elderly Care

Arthritis Foundation

Phone: 515-278-0636

Contact: Julie Dalrymple

2600 72nd Street, Suite D, Des Moines, Iowa

www.arthritis.org

info.iowa@arthritis.org

General arthritis information services, aquatics and exercise programs

Offers: Elderly Services, Education/Special Needs, Counseling/Support

Ashbrook Assisted Living

Phone: 641-648-8080

Contact: Julie Feeney, Director

Fax: 641-648-8078

1121 N. Fremont St., Iowa Falls, IA 50126

jfeeney@slcif.com

www.sceniclivingcommunities.com

Ashbrook Assisted Living, a part of the continuum of care available at Scenic Living Communities, is designed for seniors that need individually assessed supportive services and plans in order to live independently providing peace of mind with 24-hour staffing.

Cedar Ridge Independent Living

Contact: Stacey Anderson
1221 N. Fremont St., Iowa Falls, IA 50126
sanderson@slcif.com
www.sceniclivingcommunities.com

Phone: 641-648-8014**Fax: 641-648-8027**

Cedar Ridge Independent Living, a part of the continuum of care available at Scenic Living Communities, is designed for active seniors that want the freedom of independent living without the daily house and yard maintenance allowing them more leisure time for the activities they love.

Congregate Meals/Meals on Wheels

Contact: Dorothy's Senior Center
1306 17th Ave, Eldora, IA 50627

Phone: 641-858-5152

Congregate and home delivered meals (Meals on Wheels) offered through Northeast Iowa Area Agency on Aging (NEI3A). The Senior Center also offers exercise each Monday, Wednesday and Friday and blood pressure checks the first Friday of each month. Educational programs and entertainment is scheduled monthly.
Offers: Elderly care, food, meals, socializations, exercise and entertainment.

Eldora Nursing and Rehab

1510 22nd Street, Eldora, IA 50627-1566
Offers: Elderly Care

Phone: 641-939-3491**Genesis Place Independent Living**

Contact: Heidi Baker, Services Director
502 Butler Street, Ackley, IA 50601
www.grandjivante.com

Phone: 641-847-3531

Carefree and comfortable retirement living is available at Genesis Place, a part of the continuum of care available at Grand Jivante. Genesis Place offers a spacious and homey environment in a small community with easy access to a variety of services.

Greenbelt Home Care

2411 Edgington Ave., Eldora, IA 50627

Phone: 641-939-8444**Fax: 641-939-8450**

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, and Therapy Services.

Heritage Care Center

2320 Washington Ave.
Iowa Falls, IA 50126
www.heritagecarecenter.com

Phone: 641-648-4250

Heritage Care Center is a skilled nursing facility providing long-term nursing care, inpatient and outpatient rehabilitation therapy, and Hospice care. We have private and semi-private rooms, an enclosed courtyard, a fountain, a beautiful dining area and chapel.

Offers: Skilled Nursing, Hospice, Respite, Outpatient Therapies, Restorative Programs, Inpatient Therapies, and Alzheimer's & Dementia programs.

Northeast Iowa Area Agency on Aging (NEI3A)

Contact: LifeLong Links
2101 Kimball Ave, Ste. 320, Waterloo, IA 50702
www.hvaaa.org

Phone: 877-538-0508

Services are provided to persons 60 years of age or older and persons 18 years and older with a disability who wish to remain independent and in their own homes. Home-delivered and congregate meals, assistance and referral services, caregiver program, options counseling, case management, elder abuse intervention, health programs.

Offers: Elderly Services, Food, Transportation, Respite Services, Consumer Protection

Hubbard Care Center

Phone: 641-864-3264

403 State St, Hubbard, IA 50122

Offers: Elderly Care

Iowa Falls Senior Center

Phone: 641-648-9311

218 South River St, PO Box 67, Iowa Falls, IA 50126

Congregate and home delivered meals (Meals on Wheels) offered through Northeast Iowa Area Agency on Aging (NEI3A). The Senior Center also offers exercise each Monday, Wednesday and Friday and blood pressure checks the first Friday of each month. Educational programs and entertainment is scheduled monthly.

Offers: Elderly Care

The Lofts Assisted Living

Phone: 641-847-3531

Contact: Jackie Jass, DON or Heidi Baker, Services Director

502 Butler Street, Ackley, IA 50601

www.grandjivante.com

The Lofts Assisted Living a part of the continuum of care available at Grand JiVante is designed for seniors with customized care plan for your unique needs. Give you and your family peace of mind and let us help you stay as independent as possible.

Grand JiVante

Phone: 641-847-3531

Contact: Korey DeBerg, CEO

Fax: 641-847-3428

502 Butler Street, Ackley, IA 50601

www.grandjivante.com

A continuum of care health care facility that offers campus, community based and outreach services to the region.

Campus services: independent living, assisted living, certified memory care, skilled care, long term care (Medicare and Medicaid certified) and Hospice Family Suite. Community services: home health; wireless emergency response system, community transportation, home delivered meals, wellness center, outpatient therapy and in-home therapy in Ackley.

Outreach services: foot clinic, hearing aid clinic, SHIP counselor, blood pressure clinics, educational programs, speaker's bureau and hospital visitation program.

Rehabilitation Services

Phone: 641-648-7055

Hansen Family Hospital

920 S. Oak St., Iowa Falls, IA 50126

Offers: Physical Therapy, Occupational Therapy, Speech Therapy, Respiratory Therapy and Cardiopulmonary Rehab.

Scenic Living Communities

Phone: 641-648-4671

Contact: Lora Juhl, Executive Director

Fax: 641-648-8016

1409 Fremont St., Iowa Falls, IA 50126

lora@slcif.com

www.sceniclivingcommunities.com

Provides choices for seniors that maintain their independence, comfort, security and peace of mind.

Scenic Manor

Phone: 641-648-4671

Contact: Lisa Hoodjer, Administrator

Fax: 641-648-8016

1409 N. Fremont St., Iowa Falls, IA 50126

lhoodjer@slcif.com

www.sceniclivingcommunities.com

Scenic Manor, a part of the continuum of care available at Scenic Living Communities, provides Medicare and Medicaid certified 24 hour skilled nursing and long term care. Compassionate care, comprehensive services and comfortable accommodations are provided in a home-like setting.

Scenic Therapy

Phone: 641-648-8021

1221 N. Fremont St., Iowa Falls, IA 50126

www.sceniclivingcommunities.com

Scenic Therapy, part of Scenic Living Communities, provides customized physical, occupational and speech therapy plans to meet the individual needs of the residents in Iowa Falls and the surrounding communities.

Senior Life Solutions

Phone: 641-648-7040

920 S. Oak Street, Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Senior Life Solutions is a program dedicated to addressing the emotional and behavioral health of adults over the age of 65.

EMERGENCY SERVICES

City of Alden

Phone: 515-859-3344

Contact: Lorrie Watts

Fax: 515-859-3345

P.O. Box 26 1018 Water Street, Alden, Iowa 50006

lorriecityofaldenia@hotmail.com

City Hall 515-859-3344, City Clerk Lorrie Watts

Offers: Emergency Services, Government

Hansen Family Hospital Emergency Services

Phone: 641-648-7000

920 South Oak St, Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Open 24/7 with providers on site.

Hardin County Community Services

Phone: 641-939-8167

Contact: Linn Adams, Director

Fax: 641-939-8247

1201 14th Ave., Eldora, IA 50627

www.co.hardin.ia.us

ladams@co.hardin.ia.us

Short term emergency financial assistance (General Assistance), funding for adults with disabilities (Mental Health & Developmental Disabilities), Targeted Case Management Services, substance abuse detox services.

Offers: Emergency Services, Financial, Food, Housing, Rent/Utility Assistance, Crisis Services, Disability Services

Hardin County Emergency Management

Phone: 641-939-8132

Contact: Thomas Creighton, Emergency Management Coordinator

1031 Edgington Ave., Eldora, IA 50627

Fax: 641-939-8137

<http://www.co.hardin.ia.us/258/Emergency-Management>

Protects communities by coordinating and integrating all activities necessary to build, sustain, and improve the capability to mitigate against, prepare for, respond to, and recover from threatened or actual natural disasters, acts of terrorism, or other man-made disasters.

Offers: Emergency Services, Emergency Planning

Hardin County Emergency Squad
Contact: Jeff Fiscus Emergency Squad Chief
jfiscus@ifacadets.net

Phone: 641-751-0052

Red Cross
Contact: Iowa River Chapter
709 S. Center St., Marshalltown, IA 50158
Offers: Emergency Services

Phone: 877-792-3808

EMPLOYMENT

Ellsworth Community College Job Training & Retaining Program
1100 College Ave, Iowa Falls, IA 50126
Offers: Employment

Phone: 641-648-4611

Promise Jobs (Job Training Partnership Act)
Contact: Iowa Valley Employment & Training
3405 S Center St, Marshalltown, IA 50158
Offers: Employment

Phone: 800-284-4838

Iowa Works

Locate the office nearest you at: <http://www.iowaworkforce.org/centers/files/offices.htm>

Employment opportunities with job leads by mail or e-mail; resume assistance, electronic resume, skills assessments, unemployment insurance assistance, and labor market information. Virtual Access Points available at: Ellsworth Community College, Hardin County Armory and the following libraries: Ackley, Eldora, Hubbard, Radcliffe, and Steamboat Rock.

Job Link

Contact: Kelly Kratz
222 Main St., Iowa Falls, IA 50126
www.nivcservices.org or nancy@nivcservices.org

Phone: 641-422-2717

Offers: Employment development for people with barriers. Job coaching and shadowing in community supported employment.

FAITH AND MINISTERIAL ASSOCIATIONS

Ackley Ministerial Association
Contact: Rev. David Boogerd
pastorboogerd@gmail.com

Phone: 641-847-2685

Iowa Falls Ministerial Association
Contact: Rev. Jeff Blackman

Phone: 641-990-7646

Pine Lake Ministerial Association
Contact: Vicki Reece
vickijolene57@gmail.com

Phone: 641-939-2057

FAMILY HEALTH

Greenbelt Home Care

2411 Edgington Ave., Eldora, IA 50627

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Contracts with the Board of Health to provide Public Health services for the County.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, Therapy Services, Family Support Services, Vaccinations, and Tobacco Cessation.

Phone: 641-939-8444

Fax: 641-939-8450

Hansen Family Hospital – Family Health Classes

www.hansenfamilyhospital.com

Classes offered include: Breastfeeding, AHA Heartsaver Infant CPR, and Babysitting Classes.

Phone: 641-648-7000

Fax: 641-648-7085

Hardin County Community Services

Contact: Linn Adams, Director

1201 14th Ave., Eldora, Ia. , 50627

www.co.hardin.ia.us

ladams@co.hardin.ia.us

Short term emergency financial assistance (General Assistance), funding for adults with disabilities (Mental Health & Developmental Disabilities), Targeted Case Management Services, substance abuse, detox services.

Offers: Emergency Services, Financial, Food, Housing, Rent/Utility Assistance, Crisis Services, Disability Services

Phone: 641-939-8167

Fax: 641-939-8247

CIH Home Care

Fisher Community Center, 709 S Center St, Marshalltown, IA 50158

www.centraliowahealthcare.com

Nursing, Physical and Occupational and Speech Therapies, Home Health Aide, Social Work and dietary services. Services range from high risk maternal health, to newborn, high tech premie care to services for the elderly.

Offers: Family Health, Elderly Services, Medical Care, home health services for acute and chronic illness

Phone: 641-754-6353

Fax: 641-754-6106

Lead Based Control Program

1442 Washington, Eldora, IA 50627

www.eldoraiowa.com

eldoracondev@heartofiowa.net

Assistance to reduce or eliminate lead hazards in housing to qualified applicants. For landlords and homeowners.

Phone: 641-939-3241

Lead Hazard Control Program

Contact: Esmeralda Armas

36 N. Center Street, Marshalltown, IA 50158

www.ci.marshalltown.ia.us

earmas@ci.marshalltown.ia.us

Reduces or eliminates lead hazards in the housing or qualified applicants. Typical forms of assistance may include the repair or replacement of windows, siding, and other painted surfaces. Both homeowners and landlords are eligible to apply. Housing selected for assistance under the program must be privately owned and constructed prior to 1978. In all instances priority will be given to properites where a child under the age of 6 resides or visits the home at least 6 hours per week, or an expecting mother lives in the house. Income limit is 80% (AMI).

Phone: 641-754-6583

Fax: 641-754-5742

Mid-Iowa Community Action

Contact: Berenice Sanchez (hawk-i)

1001 S 18th Ave, Marshalltown, IA 50158

www.micaonline.org

berenice.sanchez@micaonline.org

Phone: 641-752-7162, ext. 103

Fax: 641-752-9724

Contact for MICA when it comes to all things hawk-i
Offers: Family Health, Family Services, Medical Care

Mid-Iowa Family Therapy Clinic, Inc.

Phone: 515-573-5128

Contact: Linda Messersmith
900 Central Avenue, Suite 19, Fort Dodge, IA 50501
<http://miftc.com/>

Offers: Behavioral Health Intervention Services (BHIS) in Fort Dodge and surrounding counties.

Mid-Iowa Community Action, 1st Five

Phone: 515-232-9020, ext. 129

Contact: Megan Thompson
226 SE 16th St., Ames, IA 50010
www.micaonline.org

Fax: 641-752-9724

megan.thompson@micaonline.org

Builds partnerships between physician practices and public service providers by linking children and families to community-based resources. Coordinators work with families to identify risk factors and connect them to appropriate services. 1st Five continues to work with the family on a regular basis and updates the provider on the outcome of the referral.

Mid-Iowa Community Action * i-smile Dental Program

Phone: 641-752-7162, ext. 150

Contact: Carlie Beem, RDH (I-Smile)
1001 S 18th Ave, Marshalltown, IA 50158
www.micaonline.org

Fax: 641-752-9724

carlie.beem@micaonline.org

Offers: Family Health, Education/Special Needs, Family Services, Dental

Primary Health Care, Inc. Medical Clinic

Phone: 641-753-4021

Contact: Kerry Watkins, Clinic Director
412 East Church Street, Marshalltown, IA 50158
www.phcinc.net

Fax: 641-753-4025

We are a nonprofit community health center dedicated to serving the medically insured, uninsured and underinsured.

Mid-Iowa Community Action * Childhood Lead Poisoning Prevention Program

Phone: 515-298-4896

Contact: Carrie Ortiz
102 N 1st St., Marshalltown, IA 50158
www.micaonline.org

carrie.ortiz@micaonline.org

Includes blood lead testing.

Also Offers: Child Care Nurse Consultant

FAMILY PLANNING

Planned Parenthood

Phone: 1-877-811-7526

Contact: Ames Office
2530 Chamberlain St., Ames, IA 50010
Offers: Family Planning

FAMILY SERVICES

Greenbelt Home Care Bumble Bee Boutique

Phone: 641-939-8444

2411 Edgington Ave., Eldora, IA 50627

Fax: 641-939-8450

Provides Hardin County Families with the opportunity to receive necessary goods for their families through a point system that encourages overall positive interaction and well-being.

Hospice Campassus

Phone: 319-291-9000 or 866-263-6489

Contact: Connie Perry, RN

4506 Chadwick Rd., Ste. A, Cedar Falls, IA 50613

Offers: Bereavement services, specialized medical care delivered by an interdisciplinary team, pain and symptom management, spiritual care, music therapy and massage therapy.

Iowa KidsNet

Phone: 319-430-1736

Contact: Amanda Tome

925 East 4th St., Waterloo, IA 50703

Information on becoming a foster parent.

Offers: Family Services, Clothing/Second Hand Shops, Food, Counseling/Support

Lighthouse Center of Hope

Phone: 641-648-4198

Contact: Candace Twedt

Fax: 641-648-4198

409 Washington Ave., Iowa Falls, IA 50126

www.thelighthousecenter.com

lighthouse@yaho.com

Free pregnancy testing, decision counseling. Physical, emotional, and spiritual support, parenting and budgeting classes.

Offers: Family Services, Clothing/Second Hand Shops, Food, Counseling/Support

Mid-Iowa Community Action, Inc.

Phone: 641-648-5036

Contact: Josie Stahlin

Fax: 641-648-9202

637 S. Oak Street, Iowa Falls, IA 50126

Josie.stahlin@micaonline.org

MICA offers a wide variety of crisis intervention and long-term programs for low income families.

Offers: Family & Crisis Services, Child Care/Preschool, Education/Special Needs, Financial, Food, Rent/Utility Assistance

Parent Partners

Phone: 515-573-2193

Contact: Mary Hodson Local Coordinator for Humbolt, Hamilton, Wright, Hardin, Pocahontas, Calhoun, and Webster Counties

Phone: 515-341-4110

111 Ave. O West, Fort Dodge, IA 50501

Fax: 515-573-2798

www.cfiowa.org

mhodson@cfiowa.org

This program works with parents who are involved in DHS to help them get their children back. They act as an avocate to help guide the parents through the process.

Offers: Family Services

Paternity Affidavit Program

1099 Elm Hall, 415 Richardson Court, Ames, IA 50011

www.childwelfareproject.hs.iastate.edu/paternity-affidavit-program/

The Voluntary Paternity Affidavit is for unmarried parents to use to establish the biological father as the legal parent

Offers: Staff training and outreach materials related to paternity establishment, paternity affidavits, etc.

Quakerdale

Phone: 641-497-5294

Contact: Peg DeArmond

Fax: 641-497-5220

26866 Co. Hwy S55, New Providence, IA 50206

www.quakerdale.org

info@quakerdale.org

Quakerdale is a statewide, private, not-for-profit family and children service agency.

Offers: Family Services, Abuse - Child and Adult, Counseling/Support, Crisis Services

FINANCIAL

Ackley State Bank

650 Main Street, Ackley, IA 50601

www.ackleystatebank.com

Locations: Ackley, Iowa Falls, Geneva and Story City

Phone: 641-847-2651

Great Western Bank

Contact: Carrie Noe

1402 Washington Ave., Eldora, IA 50627

Phone: 641-858-5411

Green Belt Bank and Trust

616 Washington Ave, Iowa Falls, IA 50126

www.greenbeltbank.com

Locations: Ackley, Eldora, Iowa Falls, and Grundy Center

Phone: 641-648-2544

Hardin County Savings Bank

1202 Edgington Ave, Eldora, IA 50627

www.hardincsb.com

Locations: Eldora, Liscomb and Union

Phone: 641-939-3407

Iowa Falls State Bank

601 Washington Ave, Iowa Falls, IA 50126

www.ifsbank.com

Locations: Iowa Falls and Williams

Phone: 641-648-5171

Eric J. Brunsen, CPA

Contact: Eric Brunsen

703 South Oak, Iowa Falls, IA 50126

ebrunsencpa@mchsi.com

Full service accounting firm offering Tax Preparation and Bookkeeping.

Offers: Financial Assistance, Tax Preparation

Phone: 641-648-6600

Fax: 641-648-7881

Union Taxes and Books

Contact: Ann L Bracy

201 Chapin St. Union, IA 50258

annbracy@hotmail.com

Offers: Year-round bookkeeping services and Income Tax preparation

Phone: 641-750-6343

FOOD

Eldora Community Garden

787 4th Street Eldora, IA 50627

Eldoracommunitygarden@gmail.com

Free, fresh produce for volunteers.

IFUMC Community Meal @ Iowa Falls First United Methodist Church

Contact: Linda Starr

Phone: 641-648-4607

619 Main Street Iowa Falls, IA 50126

if.fumc@gmail.com

The Iowa Falls First United Methodist church hosts a Community Meal each Wednesday night Sept (1st Wednesday after Labor Day) - the middle of May. Delivery meals are available by calling the church office by Monday afternoon. Carry-out meals are available from 5 p.m. - 5:30 in the Friendship Hall of the church. Dine-in meals are served from 5:30 p.m. - 7 p.m. or until the food is gone in the Friendship Hall. Free will donations can be made at the door.

Marshall County Child Care Services - HP

Phone: 641-754-1715

Contact: Deb Oline, CACFP Director

Fax: 641-754-1715

713 South 12 Street, Marshalltown IA 50158

hpmcccs@marshallnet.com

Sponsor of the Child & Adult Care Food Program (CACFP) offering nutrition education and cash reimbursement to registered home child care providers in Hardin County.

Offers: Financial Assistance, Technical Assistance for Child Care Providers

Pine Lake Produce

Phone: 817-874-0215

Contact: Curt Lambertsen

22110 County HWY S56, Eldora, IA 50627

www.pinelakeproduce.com

pinelakeproduce@live.com

Offers: Locally grown produce and primitive camping.

Senior Farmers' Market Nutrition Program (SFMNP)

Contact your local *Northeast Iowa Area Agency on Aging (NEI3A)*. Contact the Iowa Falls Healthy Lifestyles Senior Center by phone **641-648-9311** or Dorothy's Healthy Lifestyles Senior Center **641-858-5152**.

Provides qualified seniors aged 60 and over with coupons (checks) that can be exchanged for eligible foods.

Women, Infants & Children (WIC)

Phone: 515-956-3312

Contact: Sierra Stevens

Fax: 515-956-3310

226 SE 16th, Ames IA 50010 * *Clinics in Eldora and Iowa Falls.*

www.micaonline.org

sierra.stevens@micaonline.org

WIC is a free nutrition program that provides pregnant women & children ages 0-5 vouchers for food and baby formula.

FOOD PANTRIES

Ackley Food Pantry

Serving Ackley and surrounding rural area

Contact: St John's United Church of Christ

716 3rd Ave, Ackley, IA 50601

Call one of the three listed phone numbers to set up appointment for pick up.

Irvin Klahsen 641-847-2862

Bob and Laveda Hinton 641-847-3839

Linda Woodley 641-847-2403

Alden Food Pantry

Contact: Pat Kielsmeier, Chairman, **515-859-7827**

Betty Thomas, Secretary, **515-290-5684**

Alden Food Pantry offers food once per month for those in need and is available by appointments on: Monday from 9-11am, Friday 4-6:30 PM, and Saturday 1:00 -3:00 PM.

Eldora Food Shelf

Serving Eldora, New Providence, Steamboat Rock

Referrals Only By: DHS of Hardin County **641-939-8141**

Hubbard Pantry

Phone: 641-864-2625

Serving Hubbard and surrounding rural area
Contact: Salem United Methodist Church
301-311 East Chestnut Street, Hubbard, IA 50122

Hardin County Emergency Food Pantry

Phone: 641-648-5036 or 877-290-5587 (Mon-Fri 8:30-4:30pm)

Serving all of Hardin County
Contact: Mid-Iowa Community Action Center (MICA)
637 S Oak St, Iowa Falls, IA 50126
Services accessible on a monthly basis.

Radcliffe Food Shelf

Phone: 515-859-2327 (Tuesday and Thursday mornings)

Serving the Radcliffe area
Contact: Pastor Brian McMamara
St. John's United Methodist Church
207 Amanda, Radcliffe, IA 50230
Emergency food help for "Former Radcliffe School District" once a month

The Ruth Project

Serving all of Hardin County
Food pantry is located in the Church of the Open Bible Church at the corner of College & Estes in Iowa Falls. We are open 2 Saturdays a month, 9-1. Families may come once a month for groceries, lunch meats and bakery products. Call for open days: Church 641-648-3594, Director, Marlys Williams 641-648-6617. The days vary each month.

Union Community Food Outreach

Phone: 641-486-2394 or 641-858-3077

Serving Union and surrounding rural area
Contact: Community Church
402 3rd St, Union, IA 50258
Call number to make appointment for food pick up

GOVERNMENT

City of Ackley

Phone: 641-847-2214

Contact: Mike Nuss, City Administrator
208 State Street, Ackley, IA 50601
www.ackleyiowa.net
ackley@mchsi.com

Fax: 641-847-3204

City of Alden

Phone: 515-859-3344

Contact: Lorrie Watts, City Clerk
1018 Water Street, Alden, IA 50006
lorriecityofaldenia@hotmail.com

City of Buckeye

Phone: 515-855-4293

Mayor Gordon Kolterman
308 Ellsworth Ave., Buckeye, IA 50006

City of Hubbard

Phone: 641-864-3187

323 E Maple St, Hubbard, IA 50122

<http://www.hubbardiowa.com/>

City of Iowa Falls

315 Stevens St, Iowa Falls, IA 50126

<http://www.cityofiowafalls.com/>

janderson@cityofiowafalls.com

Phone: 641-648-2527

City of Steamboat Rock

Contact: Marcia Frerichs

512 Market, Steamboat Rock, IA 50672

srcityhall@heartofiowa.net

Phone: 641-868-2240

Fax: 641-868-2240

City of Union

Contact: Ann Bracy, Clerk

308 Center St, Union, IA 50258

www.unioniowa.com

unioncity@heartofiowa.net

Phone: 641-486-2302

Fax: 641-486-2310

Hardin County Auditor's Office

Contact: Jessica Lara

1215 Edgington Ave., Ste. 1, Eldora, IA 50627

www.co.hardin.ia.us

jlara@hardincountyia.gov

Phone: 641-939-8108

Fax: 641-939-8245

Hardin County Treasurer

Contact: Machel Eichmeier

1215 Edgington Ave. Eldora, IA 50627

<http://hardincountyia.gov>

meichmeier@hardincountyia.gov

Phone: 641-939-8230

Fax: 641-939-8245

Collects property, special assessment, drainage and mobile home taxes, register and title motor vehicles, and issue ID and Driver's Licenses.

Offers: Government

Hardin County Board of Supervisors

Contact: Lance Granzow

1215 Edgington Ave. Suite 1 Eldora, IA 50627

<http://hardincountyia.gov>

lgranzow@hardincountyia.gov

Phone: 641-939-8221

Fax: 641-939-8223

Board of Supervisors meetings are held regularly every Wednesday at 10:00 a.m. in the courthouse basement Conference Room. Special meetings may be held as the need arises. Agendas are posted in the courthouse rotunda and on the county's website no less than 24 hours prior to the meeting.

Offers: Government

Social Security Administration

Contact: Office of Public Inquiries

3121 Greyhound Dr., Waterloo, IA 50701

www.socialsecurity.gov

Offers: Government

Phone: 1-888-456-9554, TTY number, 1-800-325-0778

HOUSING

Ashbrook Assisted Living

Contact: Julie Feeney
1121 N Fremont, Iowa Falls, Iowa 50126

Phone: 641-648-8080

Cedar Ridge Independent Living

Contact: Stacey Anderson, Marketing Coordinator
1221 N Fremont, Iowa Falls, Iowa 50126

Phone: 641-648-8014

Emergency Residence Project Rapid Rehousing

225 S. Kellogg Ave., Ames, IA 50010

Veronica Rau-Mason, M.S., Housing Support Specialist, veronica@amesshelter.org

Rapid Rehousing provides case management and short-term rental assistance to help households who are experiencing literal homelessness return to permanent housing. Clients are provided individualized housing support services to assist in housing identification and maintain permanent housing. Support services may include life skills counseling, employment assistance, budgeting/financial literacy, landlord/tenant rights and responsibilities, and referrals to community resources. Serves Hardin, Marshall, Story, Boone, and Greene Counties of the Two Rivers Coordinated Services Region.

Phone: 515-232-8075

Habitat for Humanity of Hardin County

Verl Duncan * 27375 US HWY 65, Hubbard, IA 50122 * jasper_j_kitty@hotmail.com

Habitat for Humanity of Hardin County has been working in partnership with people in need to build simple, decent, and affordable house since 2004 for people who have lived or worked in Hardin County for the past six months.

Phone: 641-864-2420

(HUD) Hill Top Village

1501 Hardin Street, Alden, Iowa 50006

Phone: 515-859-7871

Housing/Zoning Department (HUD)

24 N Center St, Marshalltown, IA 50158

Offers: Housing

Phone: 641-754-5756

Pheasant Run Apartments

1440 Georgetown Rd, Iowa Falls, IA 50126

Offers: Housing

Phone: 641-648-2044

Providential Homes

Arlen Daleske * 30373 Co. Hwy. S57 * ajdaleske@heartofiowa.net

Providential Homes' purpose is to provide safe and secure housing, to give instruction in financial management, social responsibility, household care, parental instruction, childcare, employability, hygiene and spiritual health.

Phone: 641-497-5366

LAW ENFORCEMENT

Hardin County Sheriff's Office

Contact: Dave McDaniel
1116 14th Ave Eldora, Iowa 50627
dmcDaniel@hardincountyia.gov

24 Hour Law Enforcement services, E-911 Communications services, Civil Process and operation of the county jail.

Phone: 641-939-8189

Fax: 641-939-8249

Ackley Police Department

208 State Street, Ackley, IA 50601

Phone: 641-847-2222

Eldora Police Department
1142 Washington Street, Eldora, IA 50627

Phone: 641-939-3333

Iowa Falls Police Department
315 Stevens Street, Iowa Falls IA 50126

Phone: 641-648-6464

LEGAL

Hardin County Attorney's Office
Hardin County Courthouse, Box 129, Eldora, IA 50627

Phone: 641-939-8118

Iowa Legal Aid
607 Sycamore Street Suite 206, Waterloo, Iowa 50703

To Apply: Call 1-800-532-1275

<http://www.iowalegalaid.org/>

Provides FREE CIVIL legal assistance to low-income Iowans and their families.

Hours for Telephone intakes are 9 to 11 AM and 1:30-3:30 PM Monday through Friday except Thursday afternoons.

Juvenile Court Services
2300 Superior Street, Ste. 10, Webster City, IA 50595

Phone: 515-832-9615

Wendi.Dinsdale@iowacourts.gov

Offers: Rehabilitation and treatment for juvenile delinquents. Referrals must come from Law Enforcement only.

Hotline for Older Iowans
1111 9th St, Ste 230, Des Moines, IA 50314

Phone: 800-992-8161

www.lawhelp.org/program/898

Free legal service to people meeting low income guidelines.

LIBRARY

Ackley Public Library
Contact: Jan Miller
401 State St, Ackley, IA 50601
<http://www.ackley.lib.ia.us/>
ackleypl@mchsi.com

Phone: 641-847-2233
Fax: 641-847-2233

Alden Public Library
1012 Water St, Alden, IA 50006
<http://www.aldenlibrary.org/>
aldenlibrary@wmtel.net

Phone: 515-859-3820

Eldora Public Library
Contact: Joan Grothoff
1202 10th St., Eldora, IA 50627
<http://www.eldora.lib.ia.us/>
jgrothoff@eldora.lib.ia.us

Phone: 641-939-2173
Fax: 641-939-7563

Hardin County Library Association
Contact: Terry Tikovitsch
921 Washington Ave., Iowa Falls, IA 50126
terryt@iowafall.lib.ia.us

Phone: 641-648-2872

Hardin County Libraries provide books, music, movies, programs, meeting rooms, computers, and internet access.

Hubbard Public Library

323 E Maple St, Hubbard, IA 50122

Phone: 641-864-2771

Robert W. Barlow Memorial Library (Iowa Falls)

Contact: Terry Tikovitsch

921 Washington Ave., Iowa Falls, IA 50126

<http://www.iowafalls.lib.ia.us/>

terryt@iowafalls.lib.ia.us

Phone: 641-648-2872

Fax: 641-648-2872

Steamboat Rock Public Library

Contact: Lois Luiken

511 Market St., Steamboat Rock, IA 50672

www.youseemore.com/nilc/steamboatrock

ljluiken@steamboatrock.lib.ia.us

Phone: 641-868-2300

Fax: 641 868 2345

Union Public Library

Contact: Nancy Hausler

406 Commercial St. Box 146, Union, Iowa 50258

www.union.lib.ia.us

director@union.lib.ia.us

Phone: 641-486-5561

Fax: 641-486-2284

MEDICAL

Ackley Medical Center (Department of Hansen Family Hospital)

1000 10th Ave, Ackley IA, 50601

www.hansenfamilyhospital.com

Medical Services

Offers: Family practice, infant through elderly medical services; onsite lab and X-ray.

Phone: 641-847-2625

American Cancer Society

8364 Hickman Rd Suite C, Des Moines, IA 50325

www.cancer.org

Offers: Medical

Phone: 515-253-0541

American Diabetes Association

2600 72nd St., Suite O, Urbandale, IA 50322

Offers: Medical

Phone: 515-276-2237

American Heart Association

1111 Ninth Street, Suite 280, Des Moines, IA 50314

www.americanheart.org

Offers: Medical

Phone: 515-244-3278

Unity Point Clinic Family Medicine

1506 Edgington Ave., Eldora, IA 50627

Family Medicine.

Offers: Medical

Phone: 641-939-7777

Ellsworth Family Medicine (Department of Hansen Family Hospital)

322 1/2 College Ave., Iowa Falls, IA

www.hansenfamilyhospital.com

Family Practice, Infant through elderly medical services, minor surgeries, vasectomies and nasopharyngoscopy

Offers: Medical

Phone: 641-648-3202

Fax: 641-648-3203

Women's Health Clinic (Department of Hansen Family Hospital)

920 South Oak St., Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Phone: 641-648-7000

Fax: 641-648-7098

Greenbelt Home Care

2411 Edgington Ave., Eldora, IA 50627

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Contracts with the Board of Health to provide Public Health services for the County.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, Therapy Services, Family Support Services, Vaccinations, and Tobacco Cessation.

Phone: 641-939-8444

Fax: 641-939-8450

Hubbard Medical Clinic, LLC

Contact: Kendra Veld

324 E Maple St., Hubbard, IA 50122

Hospice of North Iowa

1 2nd Ave NW, Hampton, IA 50441

Phone: 641-864-3301

Fax: 641-864-3304

Phone: 641-456-2000

Iowa Falls Clinic (Department of Hansen Family Hospital)

920 South Oak St., Iowa Falls, IA 50126

Offers: Family practice, OB, infant through elderly medical services.

Phone: 641-648-7100

Fax: 641-648-7098

Iowa River Hospice

502 Plaza Heights RD, Marshalltown, IA 50158

www.iowariverhospice.org

Phone: 641-753-7704

Long Term Medical Supply

610 South Oak Street, Iowa Falls, IA 50126

www.ltms.com

Offers: Medical

Phone: 866-574-4100

McFarland Clinic

701 Washington Ave, Iowa Falls, IA 50126

www.mcfarlandclinic.com

Phone: 641-648-2586

McFarland Clinic

2413 Edgington Ave, Eldora, IA 50627

www.mcfarlandclinic.com

Phone: 641-939-7160

Young Women's Resource Center

705 E 2nd St, Des Moines, IA 50309

Phone: 515-244-4901

MEDICARE

Senior Health Insurance Information Program (SHIIP)

Phone: 800-351-4664

Two Ruan Center - 4th floor, 601 Locust Street, Des Moines, IA 50309-3738

<http://www.therightcalliowa.gov>

shiip@iid.iowa.gov

SHIIP is a free, confidential service that helps lowans make informed decisions about Medicare and other health coverage

Offers: Medicare

Senior Medicare Patrol (SMP)

Phone: 800-423-2449

Contact: Deb Yankey, Iowa SMP Coordinator

Fax: 319-272-2459

SMP, Hawkeye Valley Area Agency on Aging, P.O. Box 388, Waterloo, IA 50704-0388

<http://www.StopMedicareScams.org>

Iowa SMP is dedicated to empowering older citizens to prevent healthcare fraud by informing them about how to protect their personal information, and how to detect and report Medicare payment errors, fraud, and abuse.

Offers: Medicare

PRESCHOOL

Alden Preschool

Phone: 641-859-3393

Contact: Kim Nelson: Principal

209 Center Street, Alden, IA, 50006

knelson@ifacadets.net

Alden Preschool is a program that offers classes for students 3-5 years old. 4-5 years old have two classes to choose from: M-W-F 8:15 until 11:45 or M-T-TH-F 12:45 until 3:30. Students 3-4 years old T-TH 8:15 -11:00.

Offers: Child Care/Preschool

Cougar's Den Childcare and Preschool

Phone: 641-847-2699

Contact: Michelle Hunt

Fax: 641-847-2612

413 State St., Ackley IA 50601

mhunt@agwsr.org

3 preschool classes: 3- and 4-Year-Old Class, 4- and 5-Year-Old Class, and Pre-Kindergarten, early childhood special education. We use the Creative Curriculum and Teaching Strategies GOLD Assessment System. We participate in the Statewide Voluntary Preschool Program and are meeting Iowa's Quality Preschool Program Standards.

Offers: Child Care, Preschool, Education/Special Needs

Eldora-New Providence CSD Preschool

Phone: 641-939-9350

Contact: Kevin Henrich, Principal

Fax: 641-939-5664

1100 10th Street, Eldora, IA 50627

khenrich@southhardin.org

www.southhardin.k12.is.us/

We participate in the Statewide 4-Year Old Voluntary Preschool Program using the Creative Curriculum and Teaching Strategies GOLD Assessment System and also meet the Iowa Quality Preschool Program Standards.

Offers: 4-year old preschool and early childhood special education services.

Good Shepherd Preschool

Phone: 641-858-5928

Contact: Karen Ritter (641-858-6757)

Fax: 641-858-2464

1105 Washington St., Eldora, IA 50627

gspeldora@gmail.com

We offer a Christian Preschool experience for children aged 3-5 to Eldora and surrounding communities. We have a play-based curriculum that allows children to learn in 10 different learning areas. We use the Creative Curriculum, which helps children learn as they play.

Offers: Child Care/Preschool

Hubbard-Radcliffe CSD Preschool

Contact: Dena Zoske

501 Isabella St., Radcliffe, IA 50230

www.hubbard.k12.ia.us

dzoske@southhardin.org

We offer preschool for children ages 3-5.

Offers: Child Care/Preschool, Education/Special Needs, Employment, Food, Counseling/Support

Phone: 641-864-2211

Fax: 641-864-2422

Mid-Iowa Community Action, Inc. Head Start and Early Head Start – Iowa Falls

637 S. Oak Street, Iowa Falls, IA 50126

www.micaonline.org

MICA operates Early Head Start and Head Start programs in Hardin County

Offers: Child Care/Preschool , Education/Special Needs, Financial, Food, Rent/Utility Assistance, Family & Crisis Services

Phone: 641-648-5036

Fax: 641-648-9202

Pineview Inclusive Preschool

Contact: Ryan Robison, Principal

1510 Washington Ave., Iowa Falls, IA 50126

www.ifacadets.net

rrobison@ifacadets.net

We offer Early Childhood Education services for students preschool services for 3-5 year old students.

Offers: Child Care/Preschool, Education/Special Needs

Phone: 641-648-6410

Fax: 641-648-6411

RECREATION

Alden Swimming Pool

1408 Hardin Street, Alden, Iowa 50006

Phone: 515-859-7535

Calkins Nature Area

Contact: Chris Barber

18335 - 135th Street, Iowa Falls, IA 50126

http://www.hardincountyconservation.com/contact_us.php

Phone: 641-648-9878

Camp Pine Lake

Contact: Betsy Kuecker

23008 W Ave., Eldora, IA 50627

<http://www.camppinelake.com/>

camppinelake@heartofiowa.net

Camping facilities in a natural environment where groups can experiences God's creation. K-12 Camps are in the summer.

Offers: Recreational

Phone: 641-939-5334

Daisy Long Park

Hwy D65, Union, IA

Offers: Complete hookup Camping Facilities, Shelter house, Shower House

Eldora Aquatic Center

709 14th Avenue Eldora, IA 50627

<http://eldoraiowa.com/city-information/events-attractions/aquatic-center/>

Phone: 641-939-3537

Hardin County Recreational Trails

Contact: Alison Campbell

Po Box 195 Iowa Falls, IA 50126

Phone: 262-853-8962

Hardin County Conservation

15537 S Avenue, Ackley, IA 50601

<http://www.hardincountyconservation.com/>

Phone: 641-648-4361

Iowa Loft Stormer

Contact: Bill Halter

12993 T Ave., Ackley, IA 50601

bluebar1@hotmail.com

Learn to race homing pigeons as affordable hobby for the participation of all.

Offers: Recreational

Phone: 641-373-6079

Iowa River Greenbelt Day Camp

Contact: Dennise Smith

30281 185th Street, Steamboat Rock, Iowa 50672

www.greenbeltcamp.com

Phone: 641-858-3190

Pine Lake State Park

22620 Co Rd S56, Eldora, IA 50627

Phone: 641-858-5832

Rock-N-Row Adventures

Contact: Dennise Smith

23539 1st Street, Eldora, IA 50627

http://rock-n-row-adventures.com/Rock-n-Row_Site/Rock-n-Row_Adventures_iowa_River_Tubing_%26_Camping_Music_Venue.html

Phone: 641-751-3418

Union Municipal Pool

Contact: Deb Sams, CPO

601 Chapin St Union, IA 50258

www.unioniowa.com

unioncity@heartofiowa.net

Offers: Recreation

Phone: 641-486-5500

University of Tumbling and Trampoline

Contact: Steve Wilson

2009 Washington Ave., Iowa Falls, IA 50126

<http://www.universityoftumblingandtrampoline.com/>

univoftumbling@yahoo.com

Provides instruction on the sport of tumbling and trampoline.

Phone: 641-648-5538

SHELTER

Quakerdale

140 S. Barclay

Waterloo, IA 50703

www.quakerdale.org

Phone: 319-233-2554

waterloo@quakerdale.org

Quakerdale is a statewide, private, not-for-profit family and children service agency.

Offers: Emergency Shelter Care Services to youth referred by DHS, Juvenile Court and Law Enforcement

Youth & Shelter Services, Inc.

Phone: 641-752-2300

Contact: David Hicks, LBSW, Director

11 East State Street, Marshalltown, IA 50158-4938

<http://www.yss.ames.ia.us/>

Offers: Shelter

Youth & Shelter Services, Inc.

Phone: 515-832-1061

Contact: Jane Adams, MA, Director

321 2nd St., Webster City, IA 50595

<http://www.yss.ames.ia.us/>

Offers: Shelter

Fax: 515-832-1070

TRANSPORTATION

Community Transportation at Grand Jivante

Contact: Business Office

502 Butler Street, Ackley, IA 50601

www.grandjivante.com

Phone 641-847-3531

Fax: 641-847-3428

Transportation is provided for medical appointments or personal errands. This service is provided on a per mile/per hour fee basis. A lift van and wheelchair accessible bus is available if necessary.

Region 6 Planning - Peoplerides

Phone: 888-616-4298

Contact: LeAnn Lynch

Fax: 641-752-9857

903 E Main Street, Marshalltown, IA 50158

www.region6planning.org

llynch@region6planning.org

Dispatch group email is: Peoplerides@region6planning.org

Housing group email is: Region6@region6planning.org

Public transit service for all residents of Hardin County. Services available within the county and to some adjoining counties. Housing assistance.

VETERAN'S AFFAIRS

Hardin County Veterans Affairs

Phone: 641-939-8240

Contact: Don Orgel

Fax: 641-939-8137

PO Box 173, 1201 14th Avenue, Eldora, IA 50627

dorgel@co.hardin.ia.us

Provide assistance to veterans in applying for assistance at the county, state, and federal level

Offers: Veteran's Services, Transportation, Rent/Utility Assistance

UTILITY

Mid-Iowa Community Action, Inc. (MICA) Low Income Home Energy Assistance (LIHEAP)

Phone: 641-648-5036

Contact: Andrea O'Neal

Fax: 641-648-9202

637 S. Oak Street, Iowa Falls, IA 50126

www.micaonline.org

andrea.oneal@micaonline.org

LIHEAP provides a one-time payment made to the heating or fuel vendors of income-eligible families. Program operates from October – April 30

YOUTH SERVICES

Hardin County 4-H Program

Contact: Lori Hardman, County Youth Coordinator
524 Lawler Street, Iowa Falls, IA 50126

www.extension.iastate.edu/hardin

hardman@iastate.edu

4-H is the nation's largest youth development organization. Empowering youth to reach their full potential through youth-adult partnerships and research-based experiences.

Phone: 641-648-4850

Fax: 641-648-4862

Iowa River Greenbelt Day Camp

Contact: Denise Smith

30281 185th Street, Steamboat Rock, Iowa 50672

www.greenbeltcamp.com

Attend summer day camps in June. Features outdoor education for grades K-6, 20 Indian Burial Mounds, hikes, crafts, special speakers, and environmental education.

Phone: 641-858-3190-home

515-681-3611-cell

Kiwanis

Contact: Deb Priske

P.O. Box 125, Eldora, IA 50627

kiwaniseldora@gmail.com

www.nikiwanisd7.org

Phone: 641-751-6554

DEPARTMENT OF HUMAN SERVICES INFORMATION

Serving Hardin and Marshall County

Marshall County DHS * 206 W. State St. Marshalltown, IA 50158

Email: cmarsh01@dhs.state.ia.us

Income Maintenance Supervisor – Brenda Nuss

Phone: 641-752-6741

Fax: 641-753-9478

APPLYING FOR ASSISTANCE

- Households can apply for Food Assistance (FA), Family Investment Program (FIP), Medicaid (including Nursing Facility), and Child Care Assistance online at: www.dhs.state.ia.us
 - (Note: this is the fastest way to file an application.)
- Households can contact the local office to obtain an application for the above programs:
 - Completed applications can be filed in the local office or mailed/faxed to:
Iowa Department of Human Services
Imaging Center 2
PO Box 11000
Waterloo, IA 50704
Fax # 515-564-4015

Food Assistance (FA), Family Investment Program (FIP), and Medicaid (TXIX) Applications (other than Nursing Facility assistance) for residents of the counties listed above are assigned to/processed by Income Maintenance (IM) workers on the Northern Service Area Application Team. The IM worker assigned to an application may be located in any of the 9 full-time DHS offices in the Northeast corner of Iowa, not just in Marshall County. The assigned worker will contact the applicant household by phone or mail to conduct an interview and request needed information to determine eligibility.

Child Care Assistance and Child Care Registration Applications are processed by:

Centralized Child Care Assistance Eligibility: Phone: 1-866-448-4605 Fax: 1-515-564-4032

Email: ccaapps@dhs.state.ia.us

Centralized Child Care Registration/Payment: Phone: 1-866-448-4605

Nursing Facility Applications are processed by:

Centralized Nursing Facility Eligibility Unit: Phone: 1-877-344-9628 Fax: 1-515-564-4040

Email: Facilities@dhs.state.ia.us

ONGOING FA/FIP/TXIX ASSISTANCE

REPORTING CHANGES (ex. Changes in address, income/deductions, household members):

Contact the IM Customer Service Call Center: Phone: 1-877-347-5678 Fax: 1-515-564-4041

Email: IMCustomerSC@dhs.state.ia.us

FA/FIP/TXIX REVIEWS/RECERTIFICATIONS

Once an application has been approved, reviews for eligible households will be processed by the Marshall County Ongoing Team. *(Note that eligible households will no longer have a specific case worker.)*

Other Helpful Contact Information

Centralized Service Intake Unit (CSIU) to Report Suspected Child/Adult Abuse.....1-800-362-2178

Access2Care for Medical Transportation questions/scheduling1-866-572-7662

Food Assistance Card (EBT) activation/report lost, damaged, stolen cards1-800-359-5802

FIP Electronic Access Card (EAC) activation/report lost, damaged, stolen cards1-866-899-5611

Iowa Medicaid Enterprise (IME) for Medicaid billing and covered services1-800-338-8366

Child Support Recovery Unit1-641-753-6408

Hardin County Resource Directory - Handy Toll-Free Numbers

State Government	
Attorney General (Child Support Awareness Project)	1-800-374-5437
Blind (Department for the)	1-800-362-2587
Child Abuse/Dependent Adult Hotline	1-866-474-5366
Child Support Recovery Unit (Specialized Customer Service Unit)	1-888-229-9223
Civil Rights Commission	1-800-457-4416
Citizens Aide/Ombudsman	1-888-426-6283
Collections Service Center (Child Support)	1-800-223-1302
Commission on the Status of Women	1-800-558-4427
Crime Victim Assistance Division	1-800-373-5044
Gambling Treatment Hotline	1-800-238-7633
Health Facilities Division (Home Health Hotline')	1-800-383-4920
Human Services (Department of)	1-800-972-2017
Inspections and Appeals (Department of)	1-800-831-1394
Investigations Division Iowa Client Assistance Program	1-800-652-4298
(advocacy for clients of Vocational Rehabilitation and Blind Commission)	
Iowa COMPASS (Information and Referral for Iowans with Disabilities)	1-800-779-2001
Iowa Concerns Hotline	1-800-447-1985
Iowa Mortgage Help Hotline	1-877-622-4866
Iowa Waste Reduction Center	1-800-422-3109
Legal Hotline	1-800-992-8161
Long Term Care Residents Advocate Inquiries about Nursing Facilities	1-800-532-3213
Narcotic Division	1-800-532-0052
Poison Control	1-800-222-1222
Radon Line	1-800-383-5992
Revenue and Finance (Department of)	1-800-367-3388
Senior Health Insurance Information Program (SHIP)	1-800-351-4664
Senior Help Line	1-871-538-0508
Small Business Development	1-800-532-1216
Small Business Liaison for Air Quality	1-800-351-4668
Social Security Office	1-800-772-1213
State Fair (Number Active only from June to End of Fair)	1-800-545-3247
State Patrol Highway Emergency Help Line	1-800-525-5555
Tourism Information	1-800-345-4692
Transportation (Department of)	1-800-532-1121
Utilities Board Consumer Services	1-877-565-4450
Vocational Rehabilitation Division	1-800-532-1486
Workforce Development Department (TTY: 1-800-831-1399)	1-800-562-4692
Food	
Meals on Wheels/Dorothy Nutrition Center	641-648-9311

ISU Extension Hotlines	
Iowa Concern (Stress Counseling, Money Problems, Legal Questions and Other Areas)	1-800-447-1985
Healthy Families (Questions and Referrals) on Maternity Health Services	1-800-369-2229
Home Economics (Questions about Home and Family Issues)	1-800-262-3804
Teen Line (Information and Referrals for Teens)	1-800-443-8336
Home Repair/Weatherization	
Weatherization	641-752-7162
USDA Rural Development	641-648-2533
Region 6 Housing	641-752-0717
Miscellaneous	
Ad Care Hospital	1-800-252-6465
AIDS Hotline	1-800-445-2437
Alcohol and Drug Abuse Help Line	1-800-821-4357
Assault Care Center	1-800-203-3488
Bets-Off Gambling Hotline	1-800-238-7633
Better Business Bureau	1-800-222-1600
Child & Dependent Adult Abuse Reporting	1-800-362-2178
Child Pornography Tip Line	1-800-843-5678
ChildhelpUSA - Child Abuse Hotline	1-800-4-A-CHILD
Childhood Lead Poisoning Prevention Program	1-800-972-2026
Domestic Abuse	1-800-942-0333
Domestic Violence & Sexual Assault Hotline for Deaf, Hard-of-Hearing, and Deaf-Blind Persons	1-877-244-0875 TTY
Family Answer Line	1-800-262-3804
Federal Information Hotline	1-800-688-9889
FHA Housing	515-332-4411
Habitat for Humanity	515-232-8815
Hawk-I (Health Kids in Iowa Lost Cost Insurance)	1-800-257-8563
Iowa Coalition Against Domestic Violence	1-800-942-0333
Iowa Compass	1-800-779-2001
Iowa Domestic Abuse Hotline	1-800-942-0333
Iowa Missing Persons Hotline	1-800-346-5507
Iowa Protection and <i>Advocacy</i> (For People with Disabilities and Mental Illness)	1-800-779-2502
Iowa Sexual Abuse Hotline	1-800-284-7821
Iowa Statewide Poison Control Center	1-800-222-1222
Iowa Teen Line	1-800-443-8336
Lawyer Referral Service (Iowa State Bar Association)	1-800-532 -1108
Legal Hotline for Older Iowans	1-800-992-8161
Legal Service Corporation of Iowa	1-800-532-1503
Low Rent Housing (Ackley, Alden, Iowa Falls)	641-373-1316
Low Rent Housing (Hubbard & New Providence)	641-444-4075
Low Rent Housing (Radcliffe)	641-899-2118
Low Rent Housing (Snr. Citizen/Physically Challenged)	641-858-3871
Low Rent Housing (Steamboat Rock)	641-868-5560

Low Rent Housing (Union)	641-486-5560
Maternal & Child Health Services	1-800-390-5293
National Child Abuse Hotline	1-800-422-4453
National Domestic Violence/Abuse Hotline	1-800-799-SAFE
National Runaway Switchboard	1-800-RUNAWAY
National Suicide Hotline	1-800-SUICIDE
National Teen Dating Abuse Helpline	1-866-331-9474
Nutrition Site Senior Center (Tama, IA)	1-800-779-8707
Persons Using English as a Second Language/Se Hable Espanol	1-800-272-0008
Pregnancy Hotline	1-800-467-8466
Rape, Abuse, & Incest National Network (RAINN)	1-800-656-HOPE
Red Cross, Iowa River Chapter	1-877-792-3808
Report Child Abuse in Iowa	1-800-362-2178
Share Program	641-648-4376
Women Infant Children (WIC)	1-800-890-8230
Women Infant Children (WIC) - Ackley	1-641-751-1209
Women Infant Children (WIC) - Eldora	1-515-291-0394
Women Infant Children (WIC) - Iowa Falls	1-515-291-0394
Youth Law Center	1-800-728-1172
Youth Law Hotline - For Iowa youth, age 18 and under	1-800-728-1172