

Hardin County

2019

RESOURCE DIRECTORY

Table of Contents

TABLE OF CONTENTS	2
ABUSE – CHILD AND ADULT	3
ALCOHOL, DRUG, AND GAMBLING PREVENTION	4
AMBULANCE & FIRE SERVICE	4
ANIMAL WELFARE	5
BIRTH DEFECT SUPPORT GROUP	5
CHILD ABUSE PREVENTION & EDUCATION	5
CHILD CARE	6
CHILD SUPPORT	7
CLOTHING	7
COMMUNITY & COUNTY WELLNESS	8
COUNSELING	8
COURT SYSTEM	9
DEAF SERVICES	9
DENTAL SERVICES	
DISABILITY SERVICES	10
EDUCATION AND SPECIAL NEEDS	11
ELDERLY CARE	14
EMERGENCY SERVICES	17
EMPLOYMENT	18
FAITH AND MINISTERIAL ASSOCIATIONS	18
FAMILY HEALTH	20
FAMILY SERVICES	20
FINANCIAL	22
FOOD	22
FOOD PANTRIES	23
GOVERNMENT	24
HOUSING	26
LAW ENFORCEMENT	26
LEGAL	27
LIBRARY	27
MEDICAL	28
MEDICARE	30
PRESCHOOL	30
RECREATION	31
SHELTER	32
TRANSPORTATION	33
VETERAN'S AFFAIRS	33
UTILITY	33
YOUTH SERVICES	344
DEPARTMENT OF HUMAN SERVICES INFORMATION	35

ABUSE - CHILD AND ADULT

Phone: 1-800-362-2178

Phone: 515-233-2961

Phone: 515-573-2193

To report Child or Dependent Adult Abuse call the 24-Hour Abuse Hot Line:

(Accepts reports of Child or Dependent Adult Abuse)

Achieve Mental Health

814 Raildroad Ave, Iowa Falls, IA 50126 Phone: 641-648-4010

Private Practice for Mental Health Counseling – We see kids, adults, couples, and families.

C.A.S.A. (Court Appointed Special Advocates)

PO Box 683, Ames, IA 50010-0683

Assists children going through the court system.

Offers: Abuse - Child and Adult

Children and Families of Iowa

111 Ave O West, Fort Dodge, IA 50501

Individual, couple and family counseling of all crime victims. Grief counseling. Domestic and sexual assault, child & adult.

Offers: Abuse - Child and Adult

Crisis Intervention Service Phone: 641-939-8186

1201 14th Ave. Eldora, IA

Free & Confidential services for victims of abuse

Offers: Abuse - Child and Adult, Emergency Services, Family Services, Counseling/Support, Crisis Services, domestic

violence, sexual assault, human trafficking, prevention, and education.

Phone: 800-722-0039 Iowa Legal Aid

Contact: (Waterloo Regional Office)

607 Sycamore St, Ste. 708, PO Box 2673, Waterloo, IA 50703

Free civil legal service to people meeting low income guidelines.

Lutheran Social Services Phone: 515-232-7262

Contact: Beloit Family Counseling Program 1323 Northwestern, Ames, IA 50010

www.lssia.org

Mental Health Counseling. Child emotional/physical/sexual assault, short-term therapy for adults and children abused,

post-traumatic stress disorder. Offers: Abuse - Child and Adult

Wings of Refuge Phone: 515-720-7766

Contact: Joy Fopma

PO Box 562, Iowa Falls, IA 50126

www.wingsofrefuge.net or on Facebook at /wingsofrefuge.ia

wingsofrefuge.ia@gmail.com

Wings of Refuge is a home for females ages 18-25 who have endured domestic sex trafficking. We offer a holistic approach to restorative care with the goals of recover, restore, and rise.

Youth & Shelter Services, Inc.

Phone: 515-233-3141

Contact: Ames Office Fax: 515-233-3310

PO Box 1628, Ames, IA 50010

Short term emergency shelter for abused children or runaways. Chemical dependency treatment, independent living &

young persons program.

Offers: Abuse - Child and Adult

ALCOHOL, DRUG, AND GAMBLING PREVENTION

Fireside IF Phone: 641-648-6708

11241 Highway 65, Iowa Falls, IA 50126 Offers: Alcohol and Drug Prevention

Iowa Valley Continuing Education

Contact: Debra Sabin Fax: 641-648-8791

Phone: 641-648-8621

Phone: 641-847-1980

1100 College Avenue, Iowa Falls, IA 50126

http://www.iavalley.edu/ivce Deb.Sabin@iavalley.edu

We will serve our communities as the essential catalyst for educational and economic vitality.

Offers: Iowa Valley Continuing Education offers the Driving Unimpaired (DUI) 12 hour program that meets the State of Iowa court-required mandates. Classes are offered in Marshalltown and Iowa Falls each month.

SATUCI Phone: 641-752-5421

2413 Edgington Ave., Eldora, IA 50627

www.satuci.com

SATUCI offers prevention/counseling and evaluation for alcohol, tobacco and other drugs. We serve all ages and are open on Thursdays and Fridays in Eldora.

Offers: Alcohol and Drug Prevention, Family Services, Counseling/Support, Gambling Prevention & Counseling Services.

Washington House Phone: 641-648-9478

1714 Washington Ave, Iowa Falls, IA 50126

Offers: Alcohol and Drug Prevention

AMBULANCE & FIRE SERVICE

Ackley Volunteer Ambulance Service

Contact: Theresa Scholte Fax: 641-847-1980

208 State Street, Ackley, IA 50601

Offers: Provides 24 hour/7 days a week Emergency Medical Care, Treatment and Transport to the sick and/or injured people in the Ackley Area including the City of Ackley and rural areas of Hardin, Grundy, Butler and Franklin Counties. In an Emergency call 9-1-1. For scheduled transports call the Hardin County Sheriff Dispatch at 641-939-8190.

Buckeye Fire Department/Emergency Medical Responders Phone: 641-648-4388

Kevin G. Vierkandt, Fire ChiefPhone: 515-689-3388Donna L. Vierkandt, Secretary/EMRPhone: 515-689-3386Melanie Kinsinger, EMS DirectorPhone: 515-689-3422

308 Ellsworth Avenue, Buckeye, IA 50006

Offers: Emergency Services

Eldora Fire Rescue Phone: 641-939-3072

Contact: Dave Lloyd Fire Chief 1208 15th Ave., Eldora, IA 50627

efd@heartofiowa.net

Iowa Falls Fire Department Phone: 641-648-6464

Contact: Rick Gustin Fire Chief

218 S. River Street, Iowa Falls, IA 50126

rick@iowafallsheating.com

ANIMAL WELFARE

Phone: 515-859-7770

Phone: 641-939-2620

Phone: 515-964-8810

Phone: 641-752-1730

Fax: 641-753-1336

Greenbelt Humane Society

Contact: Carolyn Crosser, President Box 208, 1124 Water St., Alden, IA 50006 http://www.petfinder.com/shelters/ia16

greenbelthumane@hotmail.com

Enable the adoption of strays & unwanted animals, trap-neuter-release for feral cats, advice in reference to pet problems, shelter animals, pet therapy, and referral to veterinarian services.

Offers: Animal Welfare

H.E.A.R.T (Hardin Eldora Animal Rescue Team)

Contact: Amy Gray Eldora, IA 50627

We promote spay and neuter, educate the public, practice trap-neuter-release for feral cats, rescue and rehome abandoned and unwanted animals, reunite lost pets with owners and prevent cruelty and neglect. State licensed and 501(c)(3) non-profit.

http://www.petfinder.com/shelters/IA145.html

ameow2002@yahoo.com
Offers: Animal Welfare

BIRTH DEFECT SUPPORT GROUP

Spina Bifida Association of Iowa

http://spinabifidaia.com/spinabifidaiowa@yahoo.com

Promotes the prevention of spina bifida and to enhance the lives of all affected.

Offers: Birth Defect Support Group

CHILD ABUSE PREVENTION & EDUCATION

Child Abuse Prevention Services, Inc.

811 East Main Street, Marshalltown, IA 50158

caps@capsonline.us
www.capsonline.us

Offers: A community-based, not-for- profit organization located in Marshalltown, lowa whose mission is to prevent child abuse in Marshall County and the surrounding area, including Hardin County.

Family Services

Crisis Child Care – provides short-term childcare for children whose families are experiencing a crisis or emergency situation. Crisis Child Care is available 24-hours per day, 7 days a week and can be accessed by calling the 24-hour crisis line at 641-752-1730. (Marshall and Hardin Counties)

Nikki Hartwig – nikki@capsonline.us

<u>Crisis Intervention Program</u> – short term program designed to identify and help resolve family crises. Assists with problem solving through family meetings, intensive support and follow up services. (Marshall and Hardin Counties)

Nikki Hartwig - nikki@capsonline.us

Education

Care for Kids – a health-based sexual abuse prevention program for children 3-8 years. It teaches and reinforces ageappropriate units on Babies, Bodies, Feelings, Touching and Asking for Help. It is provided in collaboration with preschools and elementary schools. (Marshall, Hardin and Tama Counties)

Lori Frederick – lori@capsonline.us

Stewards of Children – An adult education program to prevent, recognize, and react responsibly to child sexual abuse.

The program believes and teaches that child safety is an adult's job. (Marshall, Hardin and Tama Counties)

Lori Frederick – lori@capsonline.us

Draw the Line – Respect the Line – Adolescent Pregnancy Prevention program for grades 6th-8th that discusses social pressures, challenges to personal limits, and communication and refusal skills. (Marshall and Hardin Counties)

Andrea Green – andrea@capsonline.us

Safer Choices – Family Life and Sexual Health (F.L.A.S.H.) – is a comprehensive sexual health education curriculum designed to prevent teen pregnancy, STDs, and sexual violence. (Marshall and Hardin Counties)

Andrea Green – andrea@capsonline.us

Child Abuse Mandatory Reporter Training – provides education to Mandatory Reporters of Child Abuse on their role in reporting suspected cases of child abuse. The curriculum has been approved by Iowa's Abuse Education Review Panel.

Nikki Hartwig - Nikki@capsonline.us

Community & County Wellness:

Community Partnerships for Protecting Children (CPPC) is a community-based approach to child protection that includes Marshall and Hardin Counties. CPPC involves four key strategies: shared decision-making; community networking; individual course of action; policy and practice change.

<u>Team APP</u> is a broad-based coalition with representation from local stakeholders in Marshall and Hardin Counties with an interest and intent in Adolescent Pregnancy Prevention that focuses on adolescent sexual health.

Phone: 641-648-6575

Phone: 515-246-3566

Phone: 515-802-8016

Hardin County Child Abuse Prevention Coalition

524 Lawler St., Iowa Falls, IA 50126

admin@hccapc.com

https://www.hccapc.com/

Offers: The Hardin County Child Abuse Prevention & Awareness Project seeks to lower, and ultimately eliminate, child abuse in four areas: denial of critical care, physical abuse, presence of illegal drugs and sexual abuse in children (ages 0-17). Funds generated are used for the following strategies: Community outreach for the Not in Hardin County Child Abuse Prevention Event held in April, Educational opportunities for parents and community partners, Distribute and promote positive parenting information throughout Hardin County, and Support a sustainable project for the future.

CHILD CARE

Child Care Resource and Referral of Central Iowa

Contact: Lora Patton, Regional Director 808 5th Ave., Des Moines, IA 50309

www.iowaccrr.org

Local Consultant: Deborah Wineinger

Child Care Resource and Referral provides resources, education, and advocacy to support quality child care.

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Offers: Child Care, Education/Special Needs

Cougar's Den Childcare and Preschool Center

Phone: 641-847-2699 Contact: Amy Weichers Fax: 641-847-2612

413 State St., Ackley, IA 50601

www.agwsr.k12.ia.us

cougarsden@agwsr.org

We are a QRS Level III childcare center serving children 6 weeks and older. We also offer 3 preschool classes: 3- and 4-

Year-Old Class, 4- and 5-Year-Old Class, and Pre-Kindergarten, as well as early childhood special education.

Offers: Child Care, Preschool, Education/Special Needs

Eldora Children's Center Phone: 641-939-3926

1111 10th St., Eldora, IA 50627

eccdirector@southardin.org

Provides quality child care to children 6 weeks through age 7. Rich learning experiences that encourage discovery, creativity, and exploration. Children are supported in their social and emotional development.

Offers: Child Care/Preschool

Phone: 641-858-2273 Eldora Tiger Den

2002 15th Ave, Eldora, IA 50627 Offers: Child Care/Preschool

Mid-Iowa Community Action, Inc. Head Start and Early Head Start - Iowa Falls Phone: 641-648-5036

637 S. Oak Street, Iowa Falls, IA 50126 Fax: 641-648-9202

www.micaonline.org

MICA operates Early Head Start and Head Start programs in Hardin County

Offers: Child Care/Preschool, Education/Special Needs, Financial, Food, Rent/Utility Assistance, Family & Crisis Services

CHILD SUPPORT

Phone: 641-753-6408

Child Support Recovery Unit

204 1/2 W. State St., Marshalltown, IA 50158-5842

http://www.iowachildsupport.gov

Offers: Child Support

State of Iowa Child Support Information Center Phone: 888-229-9223

Contact: Collection Services Center PO Box 9125, DesMoines, IA 50306

Offers: Child Support

CLOTHING

Kiwanis Turnabout Shop

1316 Edgington, Eldora, IA 50627

Offers: Clothing

Thrift Store Phone: 641-648-4709

2 River Hills Mall, Iowa Falls, IA 50126 Offers: Clothing; Open Friday and Saturday

COMMUNITY & COUNTY WELLNESS

Alden Newsletter Phone: 515-859-7379

Contact: Greg Lascheid/Lorae Baker Fax: 515-859-3345 P.O. Box 278, Alden, IA 50006

alden.newsletter@gmail.com

Provides community information to all residents with a "50006" zip code at no charge.

Offers: Community Wellness

Dale Howard Family Activity Center Phone: 641-648-8711

Contact: Eric Knoblock Fax: 641-648-3128

1021 River St, Iowa Falls, IA 50126

www.dhfac.com

Hardin County Circle of Life Phone: 641-648-4850

Contact: Darwin Miller

524 Lawler, Iowa Falls, IA 50126

darwinm@iastate.edu

Collaboration of organziations that want to assist in improving the quality of life among Hardin County residents.

COUNSELING

Achieve Mental Health, Inc.

814 Railroad Ave, Iowa Falls, IA 50126 Phone: **641-648-4010**

Private Practice for Mental Health Counseling - We see kids, adults, couples, and families.

Affiliated Counseling of Ames Phone: 515-292-4403

113 Colorado Ave., Ste. 105, Ames, IA 50014

trulylyn@aol.com

Counseling, information, personal advocacy.

Senior Life Solutions Phone: 641-648-7040

920 S. Oak Street, Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Senior Life Solutions is a program dedicated to addressing the emotional and behavioral health of adults over the age of 65.

Center Associates Phone: 641-752-1585

Contact: Beverly Worden Fax: 641-752-8467

Nine North 4th Ave, Marshalltown, IA 50158

www.centerassoc.com info@centerassoc.com

Central Iowa Juvenile Dention Services Phone: 641-858-3852

2317 Rick Collins Way, Eldora, IA 50627

www.cijdc.com cijdc@cijdc.com

Integrated Health Services/Center Associates

Contact: Hanny Calzada

11 N 1st Ave, Marshalltown, IA 50158

www.centerassoc.com ihsinfo@centerassoc.com

Offers: Care coordination for indvidiuals with mental health diagnosis and eligble for Medicaid.

QuakerdalePhone: 641-521-7126Contact: Beth AndrewFax: 641-497-5220

Phone: 641-758-3130

Phone: 641-858-2328

Phone: 888-221-3724

Fax: 641-758-3135

26866 Co. Hwy S55, New Providence, IA 50206

www.quakerdale.org bandrew@quakerdale.org

Quakerdale is a statewide, private, not-for-profit family and children service agency.

Offers: Family Services, Abuse - Child and Adult, Counseling/Support, Crisis Services

Other information: Quakerdale also offers a Resource Assistance Network, Hope4Healing. This network is for non-emergency needs and connects people with the resources they need to live life at its fullest. Contact information: 641-497-5294 (ask for Discovery Network Help) or Hope4Healing@Quakerdale.org. You can also learn more at our website, Hope4HealingQuakerdale.net.

Well Spouse Association
Contact: Donna McQuade
Phone: 732-577-8899
Fax: 732-577-8644

63 West Main Street, Suite H, Freehold, NJ 07728

www.wellspouse.org info@wellspouse.org

Well Spouse Association provides peer to peer support for caregivers whose spouses/partners are chronically ill/disabled.

Offers: Counseling

COURT SYSTEM

Hardin County Clerk of Court

Pioneer Plaza, PO Box 495, Eldora, IA 50627 Fax: 641-858-2320

United State Attorney's OfficePhone: 319-363-0091Contact: Northern District of IowaFax: 319-286-1990

Hach Bldg, Suite 400, 401 1st St SE, Cedar Rapids, IA 52401-1825

Provides assistance to federal victims and witnesses.

Vocational Rehabilitation Phone: 515-233-5753

Contact: Denise Hubert, Supervisor Fax: 515-233-3024

1525 Airport Road, Suite 102, Ames, Iowa 50010

http://www.ivrs.iowa.gov/ Offers: Court System

DEAF SERVICES

Deaf Services Commission of Iowa

Dept. of Human Rights, 2nd Floor, Lucas State Office Building, Des Moines, Iowa 50319

http://www.humanrights.iowa.gov/ds/index.html

Offers: Deaf Services

DENTAL SERVICES

Anderson & Floyd Family Dentistry

Phone: 641-939-7900 1906 Edgington, Eldora, IA 50627

Offers: Dental

Dean R Stickrod (Dentistry) Phone: 641-939-3214

1310 Washington, Eldora, IA 50627

Offers: Dental

Phone: 641-648-9364 **Doctors Hoversten, Hoversten & Colwell**

1907 Washington, Iowa Falls, IA 50126

Offers: Dental

Phone: 641-648-4293 **Iowa Falls Family Dentistry**

701 Washington Ave., Iowa Falls, IA 50126 Fax: 641-648-3784

www.iffamilydentistry.com iffd@iffamilydentistry.com

Primary Health Care, Inc. Dental Clinic Phone: 641-844-6230

Contact: Jessica Campbell, Dental Program Director Fax: 641-844-6235

112 East Linn St., Marshalltown, IA 50158

www.phcinc.net

Comprehensive Exams/X-Rays/Checkups, Cleanings, Fillings, & Extractions, Early Child Cavity, Prevention, Prenatal

Dental Care, Treatment for Pain/Swelling, Specialty Services

Offers: Dental, Family Health, Family Services, Medical Care, Prescription Assistance

Phone: 515-598-5298 Story County Dental Clinic

Contact: Gloria Symons Fax: 515-956-3310

226 16th St., Ames, IA 50010

www.micaonline.org

Dental clinic serving only Medicaid-eligible, Dental Wellness Program, VA, and low income uninsured individuals

DISABILITY SERVICES

Phone: 641-752-5762

Central Iowa Residential Services, Inc. (CIRSI)

Contact: Marshalltown Office, Anne Vance (avance@cirsi.org)

111 E. Linn St., Marshalltown, IA 50158

Offers: Supports and services to persons with intellectual disabilities.

www.cirsi.org

Contact: Iowa Falls Office, Robin England (rengland@cirsi.org) Phone: 641-648-2316

220 Oak St., Iowa Falls, IA 50126

Offers: Supports and services to persons with intellectual disabilities.

Easter Seals Iowa Phone: 515-309-1300 Contact: Renee Bell Fax: 515-289-1281

401 NE 66th Ave. Des Moines, Iowa 50313

www.eastersealsia.org info@eastersealsia.org

Easter Seals Camp Sunnyside; Summer Camp and respite camp through out the year. On-site rural rehabilitation services.

Offers: Disability Services

Iowa Department for the Blind

Contact: Carolyn Hicklin Fax: 515-281-1263

Phone: 800-362-2587

Phone: 641-648-7500

Fax: 515-859-3345

524 Fourth St., DesMoines, IA 50309

www.IDBonline.org

information@blind.state.ia.us

Vocational Rehabilitation, Independent Living, Library for the Blind and Physically Handicapped

Offers: Disability Services

National MS Society Phone: 515-270-6369

Contact: Mark B Davis Fax: 515-270-0337

8187 University Blvd., Suite B, Clive, IA 50325

www.MyMSSociety.org mark.davis@nmss.org

For people living with MS we provide a wide continuum of programs and services.

Faith In Action/Friendship Club

Contact: Mary Nelson

602 S Oak St, Iowa Falls, IA 50126

fiafc@hardincountyia.gov

Educational, skill-building, and socialization center for persons with mental illness or intellectual disabilities.

Offers: Disabiliy Services

EDUCATION AND SPECIAL NEEDS

AEA 267 Phone: 1-800-542-8375 or 319-273-8200

3712 Cedar Heights Dr., Cedar Falls, IA 50613

www.iowaaea.org or https://www.aea267.k12.ia.us/

lowa's AEAs work as partners with public and accredited, non-public schools to help students, school staff, parents and communities meet educational challenges. Consult website for additional locations.

Alden Horizons Group Phone: 515-859-3344

P.O. Box 26, Alden, IA 50006

Alden Horizons Group is a community betterment committee, with goals of creating a better community for those who are underprivileged or in need. They provide educations and support for many services.

Autism Speaks Phone: 913-991-2659

Contact: Jennifer Smith www.autismspeaks.org iowa@autismspeaks.org

Funds research into the causes, prevention, treatments and a cure for autism; increasing awareness of autism spectrum disorders; and advocating for the needs of individuals with autism and their families.

Diabetic Education Phone: 641-648-7006

Hansen Family Hospital Education Department

Contact: Christina Peterson

920 S. Oak St., Iowa Falls, IA 50126

Early ACCESS Phone: 319-268-7609

Contact: Gina Greene

3712 Cedar Heights Dr., Cedar Falls, IA 50613

www.iowafamilysupportnetwork.org

ggreene@aea267.k12.ia.us

Early ACCESS, serving children birth-two, provides developmental evaluation and if eligible, coordination of existing community resources to help meet the needs of both the child and family. Examples of services include speech and language, special instruction, audiology, family training, health services, and more. Early ACCESS is a part of the Federal IDEA. There are no costs for EA services.

Offers: Family Health, Education/Special needs

HiSED (High School Equivalency Diploma, formerly GED) and English as a Second Language (ESL) Phone: 641-648-8644

Contact: Sherilyn Hitch

Trades and Industries Building, the corner of River & Elm St., room 104

Ellsworth Community College, Iowa Falls, IA 50126

http://www.iavalley.edu/ivce

Sherilyn.Hitch@iavalley.edu

Classes offered by Iowa Valley Continuing Education for High School Equivalency Diploma (HiSED), ESL, keyboarding, basic computer use, and citizenship.

Greenbelt Home Care Phone: 641-939-8444

Fax: 641-939-8450

Phone: 641-648-4850

Phone: 641-648-8621

Fax: 641-648-8791

Fax: 641-648-4862

2411 Edgington Ave., Eldora, IA 50627

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Contracts with the Board of Health to provide Public Health services for the County.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, Therapy Services, Family Support Services, Vaccinations, and Tobacco Cessation.

Hardin County ISU Extension

Contact: Darwin Miller, Administrator 524 Lawler Street, Iowa Falls, IA 50126 www.extension.iastate.edu/hardin

xhardin@iastate.edu

Iowa State University research based information and educational services in the areas of agriculture, youth, family life, communities, business and industry, and continuing education.

Offers: Education/Special Needs

Hardin County Reach Out and Read

Contact: Carrie Kube

iarivervalleyeca@gmail.com

https://www.facebook.com/pages/Reach-Out-Read-Hardin-County/413086625470390?ref=hl

Non-profit organization that provides medical clinics to offer free books who participate in a well-child exam.

Iowa Valley Continuing Education

Contact: Debra Sabin

1100 College Avenue, Iowa Falls, IA 50126

http://www.iavalley.edu/ivce

Deb.Sabin@iavalley.edu

We will serve our communities as the essential catalyst for educational and economic vitality.

Offers: Education/Special Needs, Abuse - Child and Adult, Education/Special Needs, Employment, Family Health, Education for divorcing parents and DUI Classes.

Iowa Valley Community College District

Contact: Molly Hippen Pathway Navigator 1100 College Avenue, Iowa Falls, IA 50126

http://www.iavalley.edu/ivce Molly.Hippen@iavalley.edu

Provide funding assistance to students taking Continuing Education courses and credit courses through both Marshalltown Community College and Ellsworth Community College. Assistance can be for tuition, books, fees along with assistance to help students overcome barriers that keep them from attending class and furthering their education.

Phone: 641-648-8511

Phone: 641-752-7162

Phone: 515-254-0417

Phone: 641-497-5294 Fax: 641-497-5220

Phone: 641-648-4671

Fax: 515-254-1103

Fax: 641-752-9724

Fax: 641-648-3128

Iowa River Valley Early Childhood Area

Contact: Carrie Kube, Director http://iowarivervalleyeca.com iarivervalleyeca@gmail.com

Enables local citizens to lead collaborative efforts involving education, health, and human service programs in Marshall and Hardin Counties. The goal is to have its activities improve the quality of life for families with young children.

Offers: Grant funds to Early Childhood programs

MICA Maternal Health Education Program

1001 S 18th St, Marshalltown, IA 50158

www.micaonline.org

Free prenatal education program for low income women which includes services from dietitian, dental hygienist, registered nurse, and case manager. Clinics in Eldora and Iowa Falls.

NAMI IOWA (National Alliance on Mental Illness - Iowa)

Contact: Margaret Stout, Executive Director

5911 Meredith Drive, Suite E, DesMoines, IA 50322

www.namiiowa.com

info@namiiowa.com

We offer support through affiliate groups in the state, education programs, and promote awareness of mental illness. Offers: Education/Special Needs, Counseling/Support

Promise Academy – Quakerdale

Contact: Larry Ketcham

26866 Co. Hwy S55, New Providence, IA 50206

www.promiseacademy.net/

info@quakerdale.org

The Promise Academy is a private Christian residential education program designed for youth and families seeking an alternative, faith-based education tailored to fit their individual needs.

Offers: Residential education for middle school and high school aged boys.

Senior Discussion Group of Hardin County

The **Senior Discussion Group of Hardin County** is a group of business professionals who gather monthly to discuss issues of relevance for the seniors of Hardin County. In an effort to educate and inform, senior related topics are shared within the group. We invite any organization or senior individual with interest to join the group or simply attend as a visitor. The group meets on the 3rd Thursday of the month at 9:30 a.m. alternating locations between the Senior Center in Iowa Falls (located at the Iowa Falls Fire Station) and Dorothy's Senior Center in Eldora. If you are a senior in Hardin County or an interested business professional, we invite you to attend.

Youth to Restore - CCC/POW Building

Contact: Becky Rose

12331 305th St, Conrad, IA 50621 iowashiddentreasures.blogspot.com

cccpowrechall@gmail.com

Offers: Education regarding the Civilian Conservation Corps/Prisoners of War and military education

ELDERLY CARE

Phone: 641-486-5364

Phone: 515-309-9507

Phone: 888-687-2277

Alzheimer's Association Phone: 800-272-3900

Contact: Carol Sipfle Fax: 515-440-6385

1730 28th Street, West Des Moines, IA 50266

www.alz.org/greateriowa

Support groups for caregivers of persons with Alzheimer's; family and professional education; 24/7 Helpline and Medic

Alert + Safe Return. Offers: Elderly Services

American Lung Association in Iowa

Contact: Janelle Thier Help Line at 1-800-LungUSA

2530 73rd Street, Urbandale, IA 50322

www.lungia.org info@lungia.org

The American Lung Association offers a variety of services to patients and individuals with lung disease

Offers: Elderly Services, Education/Special Needs, Medical Care, Counseling/Support, Disability Services, Prescription

Assistance

American Association for Retired Persons (AARP)

601 E Street NW, Washington, DC 20049

www.aarp.org member@aarp.org Offers: Elderly Care

Arthritis Foundation Phone: 515-278-0636

Contact: Julie Dalrymple

2600 72nd Street, Suite D, Des Moines, Iowa

www.arthritis.org info.iowa@arthritis.org

General arthritis information services, aquatics and exercise programs Offers: Elderly Services, Education/Special Needs, Counseling/Support

Ashbrook Assisted Living

Phone: 641-648-8080 Contact: Julie Feeney, Director Fax: 641-648-8078

1121 N. Fremont St., Iowa Falls, IA 50126

ifeeney@slcif.com

www.sceniclivingcommunities.com

Ashbrook Assisted Living, a part of the continuum of care available at Scenic Living Communities, is designed for seniors that need individually assessed supportive services and plans in order to live independently providing peace of mind with 24-hour staffing.

Cedar Ridge Independent Living

Contact: Stacey Anderson

1221 N. Fremont St., Iowa Falls, IA 50126

sanderson@slcif.com

www.sceniclivingcommunitities.com

Cedar Ridge Independent Living, a part of the continuum of care available at Scenic Living Communities, is designed for active seniors that want the freedom of independent living without the daily house and yard maintenance allowing them more leisure time for the activities they love.

Phone: 641-648-8014

Phone: 641-858-5152

Phone: 641-939-3491

Phone: 641-847-3531

Phone: 877-538-0508

Fax: 641-648-8027

Congregate Meals/Meals on Wheels

Contact: Dorothy's Senior Center 1306 17th Ave, Eldora, IA 50627

Congregate and home delivered meals (Meals on Wheels) offered through Northeast Iowa Area Agency on Aging (NEI3A). The Senior Center also offers exercise each Monday, Wednesday and Friday and blood pressure checks the first Friday of each month. Educational programs and entertainment is scheduled monthly.

Offers: Elderly care, food, meals, socilizations, exercise and entertainment.

Eldora Nursing and Rehab

1510 22nd Street, Eldora, IA 50627-1566

Offers: Elderly Care

Genesis Place Independent Living

Contact: Heidi Baker, Services Director 502 Butler Street, Ackley, IA 50601

www.grandjivante.com

Carefree and comfortable retirement living is available at Genesis Place, a part of the continuum of care available at Grand JiVante. Genesis Place offers a spacious and homey environment in a small community with easy access to a variety of services.

Greenbelt Home Care Phone: 641-939-8444 Fax: 641-939-8450

2411 Edgington Ave., Eldora, IA 50627

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, and Therapy Services.

Phone: 641-648-4250 Heritage Care Center

2320 Washington Ave.

Iowa Falls, IA 50126

www.heritagecarecenter.com

Heritage Care Center is a skilled nursing facility providing long-term nursing care, inpatient and outpatient rehabilitation therapy, and Hospice care. We have private and semi-private rooms, an enclosed courtyard, a fountain, a beautiful dining area and chapel.

Offers: Skilled Nursing, Hospice, Respite, Outpatient Therapies, Restorative Programs, Inpatient Therapies, and Alzheimer's & Dementia programs.

Northeast Iowa Area Agency on Aging (NEI3A)

Contact: LifeLong Links

2101 Kimball Ave, Ste. 320, Waterloo, IA 50702

www.hvaaa.org

15

Services are provided to persons 60 years of age or older and persons 18 years and older with a disability who wish to remain independent and in their own homes. Home-delivered and congregate meals, assistance and referral services, caregiver program, options counseling, case management, elder abuse intervention, health programs.

Offers: Elderly Services, Food, Transportation, Respite Services, Consumer Protection

Hubbard Care Center Phone: 641-864-3264

403 State St, Hubbard, IA 50122

Offers: Elderly Care

Iowa Falls Senior Center Phone: 641-648-9311

218 South River St, PO Box 67, Iowa Falls, IA 50126

Congregate and home delivered meals (Meals on Wheels) offered through Northeast Iowa Area Agency on Aging (NEI3A). The Senior Center also offers exercise each Monday, Wednesday and Friday and blood pressure checks the first Friday of each month. Educational programs and entertainment is scheduled monthly.

Offers: Elderly Care

The Lofts Assisted Living Phone: 641-847-3531

Contact: Jackie Jass, DON or Heidi Baker, Services Director

502 Butler Street, Ackley, IA 50601

www.grandjivante.com

The Lofts Assisted Living a part of the continuum of care available at Grand JiVante is designed for seniors with customized care plan for your unique needs. Give you and your family peace of mind and let us help you stay as independent as possible.

Grand JiVante Phone: 641-847-3531 Contact: Korey DeBerg, CEO Fax: 641-847-3428

502 Butler Street, Ackley, IA 50601

www.grandjivante.com

A continuum of care health care facility that offers campus, community based and outreach services to the region. Campus services: independent living, assisted living, certified memory care, skilled care, long term care (Medicare and Medicaid certified) and Hospice Family Suite. Community services: home health; wireless emergency response system, community transportation, home delivered meals, wellness center, outpatient therapy and in-home therapy in Ackley. Outreach services: foot clinic, hearing aid clinic, SHIIP counselor, blood pressure clinics, educational programs, speaker's bureau and hospital visitation program.

Phone: 641-648-7055 **Rehabilitation Services**

Hansen Family Hospital

920 S. Oak St., Iowa Falls, IA 50126

Offers: Physical Therapy, Occupational Therapy, Speech Therapy, Respiratory Therapy and Cardiopulmonary Rehab.

Scenic Living Communities

Phone: 641-648-4671 Contact: Lora Juhl, Executive Director Fax: 641-648-8016

1409 Fremont St., Iowa Falls, IA 50126 lora@slcif.com

www.sceniclivingcommunities.com

Provides choices for seniors that maintain their independence, comfort, security and peace of mind.

Scenic Manor Phone: 641-648-4671

Fax: 641-648-8016

Contact: Lisa Hoodjer, Administrator 1409 N. Fremont St., Iowa Falls, IA 50126

lhoodjer@slcif.com

www.sceniclivingcommunities.com

Scenic Manor, a part of the continuum of care available at Scenic Living Communities, provides Medicare and Medicaid certified 24 hour skilled nursing and long term care. Compassionate care, comprehensive services and comfortable accommodations are provided in a home-like setting.

Scenic Therapy Phone: 641-648-8021

1221 N. Fremont St., Iowa Falls, IA 50126

www.sceniclivingcommunities.com

Scenic Therapy, part of Scenic Living Communities, provides customized physical, occupational and speech therapy plans to meet the individual needs of the residents in Iowa Falls and the surrounding communities.

Senior Life Solutions Phone: 641-648-7040

920 S. Oak Street, Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Senior Life Solutions is a program dedicated to addressing the emotional and behavioral health of adults over the age of 65.

EMERGENCY SERVICES

City of Alden
Contact: Lorrie Watts
Phone: 515-859-3344
Fax: 515-859-3345

Phone: 641-648-7000

Phone: 641-939-8167

Phone: 641-939-8132

Fax: 641-939-8137

Fax: 641-939-8247

P.O. Box 26 1018 Water Street, Alden, Iowa 50006

lorriecityofaldenia@hotmail.com

City Hall 515-859-3344, City Clerk Lorrie Watts Offers: Emergency Services, Government

Hansen Family Hospital Emergency Services

920 South Oak St, Iowa Falls, IA 50126

www.hansenfamilyhospital.com

Open 24/7 with providers on site.

Hardin County Community Services

Contact: Linn Adams, Director 1201 14th Ave., Eldora, IA 50627

www.co.hardin.ia.us

ladams@co.hardin.ia.us

Short term emergency financial assistance (General Assistance), funding for adults with disabilities (Mental Health & Developmental Disabilities), Targeted Case Management Services, substance abuse detox services.

Offers: Emergency Services, Financial, Food, Housing, Rent/Utility Assistance, Crisis Services, Disability Services

Hardin County Emergency Management

Contact: Thomas Creighton, Emergency Management Coordinator

1031 Edgington Ave., Eldora, IA 50627

http://www.co.hardin.ia.us/258/Emergency-Management

Protects communities by coordinating and integrating all activities necessary to build, sustain, and improve the capability to mitigate against, prepare for, respond to, and recover from threatened or actual natural disasters, acts of terrorism, or other man-made disasters.

Offers: Emergency Services, Emergency Planning

Hardin County Emergency Squad

Contact: Jeff Fiscus Emergency Squad Chief

ifiscus@ifacadets.net

Red Cross Phone: 877-792-3808

Phone: 641-751-0052

Phone: 800-284-4838

Contact: Iowa River Chapter

709 S. Center St., Marshalltown, IA 50158

Offers: Emergency Services

EMPLOYMENT

Ellsworth Community College Job Training & Retaining Program Phone: 641-648-4611

1100 College Ave, Iowa Falls, IA 50126

Offers: Employment

Promise Jobs (Job Training Partnership Act)

Contact: Iowa Valley Employment & Training 3405 S Center St, Marshalltown, IA 50158

Offers: Employment

Iowa Works

Locate the office nearest you at: http://www.iowaworkforce.org/centers/files/offices.htm

Employment opportunities with job leads by mail or e-mail; resume assistance, electronic resume, skills assessments, unemployment insurance assistance, and labor market information. Virtual Access Points available at: Ellsworth Community College, Hardin County Armory and the following libraries: Ackley, Eldora, Hubbard, Radcliffe, and Steamboat Rock.

Job Link Phone: 641-422-2717

Contact: Kelly Kratz

222 Main St., Iowa Falls, IA 50126

www.nivcservices.org or nancy@nivcservices.org

Offers: Employment development for people with barriers. Job coaching and shadowing in community supported

employment.

FAITH AND MINISTERIAL ASSOCIATIONS

Ackley Ministerial Association Phone: 641-847-2685

Contact: Rev. David Boogerd pastorboogerd@gmail.com

Iowa Falls Ministerial Association Phone: 641-990-7646

Contact: Rev. Jeff Blackman

Pine Lake Ministerial Association Phone: 641-939-2057

Contact: Vicki Reece vickijolene57@gmail.com

FAMILY HEALTH

Greenbelt Home Care Phone: 641-939-8444

Fax: 641-939-8450

Phone: 641-648-7000

Phone: 641-939-8167

Phone: 641-939-3241

Phone: 641-754-6583

Phone: 641-752-7162, ext. 103

2411 Edgington Ave., Eldora, IA 50627

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Contracts with the Board of Health to provide Public Health services for the County.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, Therapy Services, Family Support Services, Vaccinations, and Tobacco Cessation.

Hansen Family Hospital - Family Health Classes

www.hansenfamilyhospital.com Fax: 641-648-7085

Classes offered include: Breastfeeding, AHA Heartsaver Infant CPR, and Babysitting Classes.

Hardin County Community Services

Contact: Linn Adams, Director Fax: 641-939-8247

1201 14th Ave., Eldora, Ia., 50627

www.co.hardin.ia.us ladams@co.hardin.ia.us

Short term emergency financial assistance (General Assistance), funding for adults with disabilities (Mental Health & Developmental Disabilities), Targeted Case Management Services, substance abuse, detox services.

Offers: Emergency Services, Financial, Food, Housing, Rent/Utility Assistance, Crisis Services, Disability Services

CIH Home Care
Phone: 641-754-6353
Fisher Community Center, 709 S Center St, Marshalltown, IA 50158
Fax: 641-754-6106

Fisher Community Center, 709 S Center St, Marshalltown, IA 50158 www.centraliowahealthcare.com

Nursing, Physical and Occupational and Speech Therapies, Home Health Aide, Social Work and dietary services. Services range from high risk maternal health, to newborn, high tech premie care to services for the elderly.

Offers: Family Health, Elderly Services, Medical Care, home health services for acute and chronic illness

Lead Based Control Program

1442 Washington, Eldora, IA 50627

www.eldoraiowa.com

eldoraecondev@heartofiowa.net

Assistance to reduce or eliminate lead hazards in housing to qualified applicants. For landlords and homeowners.

Lead Hazard Control Program

Contact: Esmeralda Armas Fax: 641-754-5742

36 N. Center Street, Marshalltown, IA 50158

www.ci.marshalltown.ia.us

earmas@ci.marshalltown.ia.us

Reduces or eliminates lead hazards in the housing or qualified applicants. Typical forms of assistance may include the repair or replacement of windows, siding, and other painted surfaces. Both homeowners and landlords are eligible to apply. Housing selected for assistance under the program must be privately owned and constructed prior to 1978. In all instances priority will be given to properites where a child under the age of 6 resides or visits the home at least 6 hours per week, or an expecting mother lives in the house. Income limit is 80% (AMI).

Mid-Iowa Community Action

Contact: Berenice Sanchez (hawk-i) Fax: 641-752-9724

1001 S 18th Ave, Marshalltown, IA 50158

www.micaonline.org

berenice.sanchez@micaonline.org

Contact for MICA when it comes to all things hawk-i Offers: Family Health, Family Services, Medical Care

Mid-Iowa Family Therapy Clinic, Inc.

Contact: Linda Messersmith

900 Central Avenue, Suite 19, Fort Dodge, IA 50501

http://miftc.com/

Offers: Behavioral Health Intervention Services (BHIS) in Fort Dodge and surrounding counties.

Mid-Iowa Community Action, 1st Five

Contact: Megan Thompson Fax: 641-752-9724

Phone: 515-573-5128

Phone: 515-232-9020, ext. 129

Phone: 641-752-7162, ext. 150

226 SE 16th St., Ames, IA 50010

www.micaonline.org

megan.thompson@micaonline.org

Builds partnerships between physician practices and public service providers by linking children and families to community-based resources. Coordinators work with families to identify risk factors and connect them to appropriate services. 1st Five continues to work with the family on a regular basis and updates the provider on the outcome of the referral.

Mid-Iowa Community Action * i-smile Dental Program

Contact: Carlie Beem, RDH (I-Smile) Fax: 641-752-9724

1001 S 18th Ave, Marshalltown, IA 50158

www.micaonline.org

carlie.beem@micaonline.org

Offers: Family Health, Education/Special Needs, Family Services, Dental

Primary Health Care, Inc. Medical Clinic

Phone: 641-753-4021 Contact: Kerry Watkins, Clinic Director Fax: 641-753-4025

412 East Church Street, Marshalltown, IA 50158

www.phcinc.net

We are a nonprofit community health center dedicated to serving the medically insured, uninsured and underinsured.

Mid-Iowa Community Action * Childhood Lead Poisoning Prevention Program Phone: 515-298-4896

Contact: Carrie Ortiz

102 N 1st St., Marshalltown, IA 50158

www.micaonline.org

carrie.ortiz@micaonline.org

Includes blood lead testing.

Also Offers: Child Care Nurse Consultant

FAMILY PLANNING

Planned Parenthood Phone: 1-877-811-7526

Contact: Ames Office

2530 Chamberlain St., Ames, IA 50010

Offers: Family Planning

FAMILY SERVICES

Greenbelt Home Care Bumble Bee Boutique Phone: 641-939-8444

Fax: 641-939-8450 2411 Edgington Ave., Eldora, IA 50627

Provides Hardin County Families with the opportunity to receive necessary goods for their families through a point system that encourages overall positive interaction and well-being.

Hospice Campassus Phone: 319-291-9000 or 866-263-6489

Contact: Connie Perry, RN

4506 Chadwick Rd., Ste. A, Cedar Falls, IA 50613

Offers: Bereavement services, specialized medical care delivered by an interdisciplinary team, pain and symptom management, spiritual care, music thearpy and massage therapy.

Iowa KidsNet Phone: 319-430-1736

Contact: Amanda Tome

925 East 4th St., Waterloo, IA 50703 *Information on becoming a foster parent.*

Offers: Family Services, Clothing/Second Hand Shops, Food, Counseling/Support

Lighthouse Center of Hope

Contact: Candace Twedt Fax: 641-648-4198

Phone: 641-648-4198

Phone: 641-648-5036

409 Washington Ave., Iowa Falls, IA 50126

www.thelighthousecenter.com lighthousethe@yahoo.com

Free pregnancy testing, decision counseling. Physical, emotional, and spiritual support, parenting and budgeting classes.

Offers: Family Services, Clothing/Second Hand Shops, Food, Counseling/Support

Mid-Iowa Community Action, Inc.

Contact: Josie Stahlin Fax: 641-648-9202

637 S. Oak Street, Iowa Falls, IA 50126

Josie.stahlin@micaonline.org

MICA offers a wide variety of crisis intervention and long-term programs for low income families.

Offers: Family & Crisis Services, Child Care/Preschool, Education/Special Needs, Financial, Food, Rent/Utility Assistance

Parent Partners Phone: 515-573-2193

Contact: Mary Hodson Local Coordinator for Humbolt, Hamilton, Wright, Hardin, Pocahontas, Calhoun, and Webster

Counties

Phone: 515-341-4110

111 Ave. O West, Fort Dodge, IA 50501

Fax: 515-573-2798

www.cfiowa.org

mhodson@cfiowa.org

This program works with parents who are involved in DHS to help them get their children back. They act as an avocate to help quide the parents through the process.

Offers: Family Services

Paternity Affidavit Program

1099 Elm Hall, 415 Richardson Court, Ames, IA 50011

www.childwelfareproject.hs.iastate.edu/paternity-affidavit-program/

The Voluntary Paternity Affidavit is for unmarried parents to use to establish the biological father as the legal parent Offers: Staff training and outreach materials related to paternity establishment, paternity affidavits, etc.

QuakerdalePhone: 641-497-5294Contact: Peg DeArmondFax: 641-497-5220

26866 Co. Hwy S55, New Providence, IA 50206

www.quakerdale.org info@quakerdale.org

Quakerdale is a statewide, private, not-for-profit family and children service agency. Offers: Family Services, Abuse - Child and Adult, Counseling/Support, Crisis Services

FINANCIAL

Phone: 641-847-2651

Phone: 641-858-5411

Phone: 641-648-2544

Phone: 641-939-3407

Phone: 641-648-5171

Phone: 641-648-6600

Phone: 641-750-6343

Phone: 641-648-4607

Fax: 641-648-7881

Ackley State Bank

650 Main Street, Ackley, IA 50601

www.ackleystatebank.com

Locations: Ackley, Iowa Falls, Geneva and Story City

Great Western Bank

Contact: Carrie Noe

1402 Washington Ave., Eldora, IA 50627

Green Belt Bank and Trust

616 Washington Ave, Iowa Falls, IA 50126

www.greenbeltbank.com

Locations: Ackley, Eldora, Iowa Falls, and Grundy Center

Hardin County Savings Bank

1202 Edgington Ave, Eldora, IA 50627

www.hardincsb.com

Locations: Eldora, Liscomb and Union

Iowa Falls State Bank

601 Washington Ave, Iowa Falls, IA 50126

www.ifsbank.com

Locations: Iowa Falls and Williams

Eric J. Brunsen, CPA

Contact: Eric Brunsen

703 South Oak, Iowa Falls, IA 50126

ebrunsencpa@mchsi.com

Full service accounting firm offering Tax Preparation and Bookkeeping.

Offers: Financial Assistance, Tax Preparation

Union Taxes and Books

Contact: Ann L Bracy

201 Chapin St. Union, IA 50258

annbracy@hotmail.com

Offers: Year-round bookkeeping services and Income Tax preparation

FOOD

Eldora Community Garden

787 4th Street Eldora, IA 50627

Eldoracommunitygarden@gmail.com

Free, fresh produce for volunteers.

IFUMC Community Meal @ Iowa Falls First United Methodist Church

Contact: Linda Starr

22

619 Main Street Iowa Falls, IA 50126

if.fumc@gmail.com

The Iowa Falls First United Methodist church hosts a Community Meal each Wednesday night Sept (1st Wednesday after Labor Day) - the middle of May. Delivery meals are available by calling the church office by Monday afternoon. Carry-out meals are available from 5 p.m. - 5:30 in the Friendship Hall of the church. Dine-in meals are served from 5:30 p.m. - 7 p.m. or until the food is gone in the Friendship Hall. Free will donations can be made at the door.

Phone: 641-754-1715

Phone: 515-956-3312

Irvin Klahsen 641-847-2862

Linda Woodley 641-847-2403

Bob and Laveda Hinton 641-847-3839

Fax: 641-754-1715

Marshall County Child Care Services - HP

Contact: Deb Oline, CACFP Director

713 South 12 Street, Marshalltown IA 50158

hpmcccs@marshallnet.com

Sponsor of the Child & Adult Care Food Program (CACFP) offering nutrition education and cash reimbursement to registered home child care providers in Hardin County.

Offers: Financial Assistance, Technical Assistance for Child Care Providers

Pine Lake Produce Phone: 817-874-0215

Contact: Curt Lambertsen

22110 County HWY S56, Eldora, IA 50627

www.pinelakeproduce.com pinelakeproduce@live.com

Offers: Locally grown produce and primitive camping.

Senior Farmers' Market Nutrition Program (SFMNP)

Contact your local *Northeast Iowa Area Agency on Aging (NEI3A)*. Contact *the* Iowa Falls Healthy Lifestyles Senior Center by phone **641-648-9311** or Dorothy's Healthy Lifestyles Senior Center **641-858-5152**.

Provides qualified seniors aged 60 and over with coupons (checks) that can be exchanged for eligible foods.

Women, Infants & Children (WIC)

Contact: Sierra Stevens Fax: 515-956-3310

226 SE 16th, Ames IA 50010 * Clinics in Eldora and Iowa Falls.

www.micaonline.org

sierra.stevens@micaonline.org

WIC is a free nutrition program that provides pregnant women & children ages 0-5 vouchers for food and baby formula.

FOOD PANTRIES

Ackley Food Pantry

Serving Ackley and surrounding rural area Contact: St John's United Church of Christ 716 3rd Ave, Ackley, IA 50601

Call one of the three listed phone numbers to set up appointment for pick up.

Alden Food Pantry

Contact: Pat Kielsmeier, Chairman, 515-859-7827

Betty Thomas, Secretary, 515-290-5684

Alden Food Pantry offers food once per month for those in need and is available by appointments on: Monday from 9-11am, Friday 4-6:30 PM, and Saturday 1:00 -3:00 PM.

Eldora Food Shelf

Serving Eldora, New Providence, Steamboat Rock

Referrals Only By: DHS of Hardin County 641-939-8141

Hubbard Pantry Phone: 641-864-2625

Serving Hubbard and surrounding rural area Contact: Salem United Methodist Church

301-311 East Chestnut Street, Hubbard, IA 50122

Hardin County Emergency Food Pantry

Serving all of Hardin County

Contact: Mid-Iowa Community Action Center (MICA)

637 S Oak St, Iowa Falls, IA 50126 Services accessible on a monthly basis.

Radcliffe Food Shelf

Phone: 515-859-2327 (Tuesday and Thursday mornings)

Phone: 641-486-2394 or 641-858-3077

Phone: 641-648-5036 or 877-290-5587 (Mon-Fri 8:30-4:30pm)

Serving the Radcliffe area

Contact: Pastor Brian McMamara St. John's United Methodist Church 207 Amanda, Radcliffe, IA 50230

Emergency food help for "Former Radcliffe School District" once a month

The Ruth Project

Serving all of Hardin County

Food pantry is located in the Church of the Open Bible Church at the corner of College & Estes in Iowa Falls. We are open 2 Saturdays a month, 9-1. Families may come once a month for groceries, lunch meats and bakery products. Call for open days: Church 641-648-3594, Director, Marlys Williams 641-648-6617. The days vary each month.

Union Community Food Outreach

Serving Union and surrounding rural area

Contact: Community Church 402 3rd St, Union, IA 50258

Call number to make appointment for food pick up

GOVERNMENT

City of Ackley Phone: 641-847-2214 Fax: 641-847-3204

Contact: Mike Nuss, City Administrator 208 State Street, Ackley, IA 50601

www.ackleyiowa.net ackley@mchsi.com

City of Alden Phone: 515-859-3344

Contact: Lorrie Watts, City Clerk 1018 Water Street, Alden, IA 50006 lorriecityofaldenia@hotmail.com

City of Buckeye

Phone: 515-855-4293 Mayor Gordon Kolterman

308 Ellsworth Ave., Buckeye, IA 50006

City of Hubbard Phone: 641-864-3187

323 E Maple St, Hubbard, IA 50122

http://www.hubbardiowa.com/

City of Iowa Falls Phone: 641-648-2527

315 Stevens St, Iowa Falls, IA 50126 http://www.cityofiowafalls.com/ janderson@cityofiowafalls.com

City of Steamboat Rock Phone: 641-868-2240

Contact: Marcia Frerichs Fax: 641-868-2240

512 Market, Steamboat Rock, IA 50672

srcityhall@heartofiowa.net

City of Union Phone: 641-486-2302

Contact: Ann Bracy, Clerk Fax: 641-486-2310

308 Center St, Union, IA 50258 www.unioniowa.com

unioncity@heartofiowa.net

Hardin County Auditor's Office Phone: 641-939-8108

Contact: Jessica Lara Fax: 641-939-8245

1215 Edgington Ave., Ste. 1, Eldora, IA 50627

www.co.hardin.ia.us jlara@hardincountyia.gov

Hardin County Treasurer Phone: 641-939-8230

Contact: Machel Eichmeier Fax: 641-939-8245

1215 Edgington Ave. Eldora, IA 50627

http://hardincountyia.gov

meichmeier@hardincountyia.gov

Collects property, special assessment, drainage and mobile home taxes, register and title motor vehicles, and issue ID

and Driver's Licenses.
Offers: Government

Hardin County Board of Supervisors

Contact: Lance Granzow Phone: 641-939-8221 1215 Edgington Ave. Suite 1 Eldora, IA 50627 Fax: 641-939-8223

http://hardincountyia.gov

lgranzow@hardincountyia.gov

Board of Supervisors meetings are held regularly every Wednesday at 10:00 a.m. in the courthouse basement Conference Room. Special meetings may be held as the need arises. Agendas are posted in the courthouse rotunda and on the county's website no less than 24 hours prior to the meeting.

Phone: 1-888-456-9554, TTY number, 1-800-325-0778

Offers: Government

Social Security Administration

Contact: Office of Public Inquiries

3121 Greyhound Dr., Waterloo, IA 50701

www.socialsecurity.gov
Offers: Government

HOUSING

Phone: 641-648-8080 Ashbrook Assisted Living

Contact: Julie Feeney

1121 N Fremont, Iowa Falls, Iowa 50126

Cedar Ridge Independent Living Phone: 641-648-8014

Phone: 515-232-8075

Phone: 641-497-5366

Contact: Stacey Anderson, Marketing Coordinator

1221 N Fremont, Iowa Falls, Iowa 50126

Emergency Residence Project Rapid Rehousing

225 S. Kellogg Ave., Ames, IA 50010

Veronica Rau-Mason, M.S., Housing Support Specialist, veronica@amesshelter.org

Rapid Rehousing provides case management and short-term rental assistance to help households who are experiencing literal homelessness return to permanent housing. Clients are provided individualized housing support services to assist in housing identification and maintain permanent housing. Support services may include life skills counseling, employment assistance, budgeting/financial literacy, landlord/tenant rights and responsibilities, and referrals to community resources. Serves Hardin, Marshall, Story, Boone, and Greene Counties of the Two Rivers Coordinated Services Region.

Habitat for Humanity of Hardin County

Phone: 641-864-2420 Verl Duncan * 27375 US HWY 65, Hubbard, IA 50122 * jasper j kitty@hotmail.com Habitat for Humanity of Hardin County has been working in partnership with people in need to build simple, decent, and affordable house since 2004 for people who have lived or worked in Hardin County for the past six months.

Phone: 515-859-7871 (HUD) Hill Top Village

1501 Hardin Street, Alden, Iowa 50006

Housing/Zoning Department (HUD) Phone: 641-754-5756

24 N Center St, Marshalltown, IA 50158

Offers: Housing

Pheasant Run Apartments Phone: 641-648-2044

1440 Georgetown Rd, Iowa Falls, IA 50126

Offers: Housing

Providential Homes

Arlen Daleske * 30373 Co. Hwy. S57 * ajdaleske@heartofiowa.net

Providential Homes' purpose is to provide safe and secure housing, to give instruction in financial management, social responsibility, household care, parental instruction, childcare, employability, hygiene and spiritual health.

LAW ENFORCEMENT

Hardin County Sheriff's Office

Phone: 641-939-8189 Contact: Dave McDaniel Fax: 641-939-8249

1116 14th Ave Eldora, Iowa 50627 dmcdaniel@hardincountyia.gov

24 Hour Law Enforcement services, E-911 Communications services, Civil Process and operation of the county jail.

Phone: 641-847-2222 **Ackley Police Department**

208 State Street, Ackley, IA 50601

Eldora Police Department

1142 Washington Street, Eldora, IA 50627

Iowa Falls Police Department

315 Stevens Street, Iowa Falls IA 50126

LEGAL

Phone: 641-939-3333

Phone: 641-648-6464

Phone: 641-939-8118

Hardin County Attorney's Office

Hardin County Courthouse, Box 129, Eldora, IA 50627

Iowa Legal Aid To Apply: Call 1-800-532-1275

607 Sycamore Street Suite 206, Waterloo, Iowa 50703

http://www.iowalegalaid.org/

Provides FREE CIVIL legal assistance to low-income Iowans and their families.

Hours for Telephone intakes are 9 to 11 AM and 1:30-3:30 PM Monday through Friday except Thursday afternoons.

Juvenile Court Services Phone: 515-832-9615

2300 Superior Street, Ste. 10, Webster City, IA 50595

Wendi.Dinsdale@iowacourts.gov

Offers: Rehabilitation and treatment for juvenile delinquents. Referrals must come from Law Enforcement only.

Hotline for Older Iowans Phone: 800-992-8161

1111 9th St, Ste 230, DesMoines, IA 50314

www.lawhelp.org/program/898

Free legal service to people meeting low income guidelines.

LIBRARY

Ackley Public Library

Phone: 641-847-2233

Contact: Jan Miller Fax: 641-847-2233 401 State St, Ackley, IA 50601

http://www.ackley.lib.ia.us/

ackleypl@mchsi.com

Alden Public Library Phone: 515-859-3820

1012 Water St, Alden, IA 50006 http://www.aldenlibrary.org/

aldenlibrary@wmtel.net

Eldora Public Library Phone: 641-939-2173

Contact: Joan Grothoff Fax: 641-939-7563

1202 10th St., Eldora, IA 50627 http://www.eldora.lib.ia.us/ jgrothoff@eldora.lib.ia.us

Hardin County Library Association Phone: 641-648-2872

Contact: Terry Tikovitsch

921 Washington Ave., Iowa Falls, IA 50126

terryt@iowafall.lib.ia.us

Hardin County Libraries provide books, music, movies, programs, meeting rooms, computers, and internet access.

Hubbard Public Library Phone: 641-864-2771

323 E Maple St, Hubbard, IA 50122

Robert W. Barlow Memorial Library (Iowa Falls) Phone: 641-648-2872

Fax: 641-648-2872

Fax: 641 868 2345

Fax: 641-486-2284

Contact: Terry Tikovitsch

921 Washington Ave., Iowa Falls, IA 50126

http://www.iowafalls.lib.ia.us/

terryt@iowafalls.lib.ia.us

Steamboat Rock Public Library Phone: 641-868-2300

Contact: Lois Luiken

511 Market St., Steamboat Rock, IA 50672 www.youseemore.com/nilc/steamboatrock

ljluiken@steamboatrock.lib.ia.us

Union Public Library Phone: 641-486-5561

Contact: Nancy Hausler

406 Commercial St. Box 146, Union, Iowa 50258

www.union.lib.ia.us director@union.lib.ia.us

MEDICAL

Ackley Medical Center (Department of Hansen Family Hospital) Phone: 641-847-2625

1000 10th Ave, Ackley IA, 50601

www.hansenfamilyhospital.com

Medical Services

Offers: Family practice, infant through elderly medical services; onsite lab and X-ray.

American Cancer Society Phone: 515-253-0541

8364 Hickman Rd Suite C, DesMoines, IA 50325

www.cancer.org
Offers: Medical

American Diabetes Association Phone: 515-276-2237

2600 72nd St., Suite O, Urbandale, IA 50322

Offers: Medical

American Heart Association Phone: 515-244-3278

1111 Ninth Street, Suite 280, Des Moines, IA 50314

www.americanheart.org

Offers: Medical

Unity Point Clinic Family Medicine Phone: 641-939-7777

1506 Edgington Ave., Eldora, IA 50627

Family Medicine.
Offers: Medical

Ellsworth Family Medicine (Department of Hansen Family Hospital)

322 1/2 College Ave., Iowa Falls, IA

www.hansenfamilyhospital.com

Family Practice, Infant through elderly medical services, minor surgeries, vasectomies and nasopharyngoscopy

Offers: Medical

Women's Health Clinic (Department of Hansen Family Hospital)

920 South Oak St., Iowa Falls, IA 50126 Fax: 641-648-7098

Phone: 641-648-3202

Phone: 641-648-7000

Fax: 641-939-8450

Fax: 641-648-3203

www.hansenfamilyhospital.com

Greenbelt Home Care Phone: 641-939-8444

2411 Edgington Ave., Eldora, IA 50627

Allows individuals to remain independent in their own homes while receiving professional health care. Provides professional health care at lower costs than institutional care and are Medicare and Medicaid certified. Contracts with the Board of Health to provide Public Health services for the County.

Offers: Skilled Nursing, Home Care Aide & Homemaker Services, Respite Services, CDAC Services, Therapy Services, Family Support Services, Vaccinations, and Tobacco Cessation.

Hubbard Medical Clinic, LLC Phone: 641-864-3301

Contact: Kendra Veld Fax: 641-864-3304

324 E Maple St., Hubbard, IA 50122

Hospice of North Iowa Phone: 641-456-2000

1 2nd Ave NW, Hampton, IA 50441

Iowa Falls Clinic (Department of Hansen Family Hospital) Phone: 641-648-7100

920 South Oak St., Iowa Falls, IA 50126 Fax: 641-648-7098

Offers: Family practice, OB, infant through elderly medical services.

Iowa River Hospice Phone: 641-753-7704

502 Plaza Heights RD, Marshalltown, IA 50158

www.iowariverhospice.org

Long Term Medical Supply Phone: 866-574-4100

610 South Oak Street, Iowa Falls, IA 50126

www.ltms.com
Offers: Medical

McFarland Clinic Phone: 641-648-2586

701 Washington Ave, Iowa Falls, IA 50126

www.mcfarlandclinic.com

McFarland Clinic Phone: 641-939-7160

2413 Edgington Ave, Eldora, IA 50627

www.mcfarlandclinic.com

Young Women's Resource Center Phone: 515-244-4901

705 E 2nd St, DesMoines, IA 50309

MEDICARE

Phone: 800-351-4664

Phone: 800-423-2449

Phone: 641-847-2699

Fax: 319-272-2459

Senior Health Insurance Information Program (SHIIP)

Two Ruan Center - 4th floor, 601 Locust Street, Des Moines, IA 50309-3738

http://www.therightcalliowa.gov

shiip@iid.iowa.gov

SHIIP is a free, confidential service that helps lowans make informed decisions about Medicare and other health coverage

Offers: Medicare

Senior Medicare Patrol (SMP)

Contact: Deb Yankey, Iowa SMP Coordinator

SMP, Hawkeye Valley Area Agency on Aging, P.O. Box 388, Waterloo, IA 50704-0388

http://www.StopMedicareScams.org

Iowa SMP is dedicated to empowering older citizens to prevent healthcare fraud by informing them about how to protect

their personal information, and how to detect and report Medicare payment errors, fraud, and abuse.

Offers: Medicare

PRESCHOOL

Alden Preschool Phone: 641-859-3393

Contact: Kim Nelson: Principal 209 Center Street, Alden, IA, 50006

knelson@ifacadets.net

Alden Preschool is a program that offers classes for students 3-5 years old. 4-5 years old have two classes to choose

from: M-W-F 8:15 until 11:45 or M-T-TH-F 12:45 until 3:30. Students 3-4 years old T-TH 8:15 -11:00.

Offers: Child Care/Preschool

Cougar's Den Childcare and Preschool

Contact: Michelle Hunt Fax: 641-847-2612

413 State St., Ackley IA 50601

mhunt@agwsr.org

3 preschool classes: 3- and 4-Year-Old Class, 4- and 5-Year-Old Class, and Pre-Kindergarten, early childhood special education. We use the Creative Curriculum and Teaching Strategies GOLD Assessment System. We participate in the Statewide Voluntary Preschool Program and are meeting Iowa's Quality Preschool Program Standards.

Offers: Child Care, Preschool, Education/Special Needs

Eldora-New Providence CSD Preschool

Phone: 641-939-9350 Contact: Kevin Henrich, Principal Fax: 641-939-5664

1100 10th Street, Eldora, IA 50627

khenrichs@southhardin.org

www.southhardin.k12.is.us/

We participate in the Statewide 4-Year Old Voluntary Preschool Program using the Creative Curriculum and Teaching Strategies GOLD Assessment System and also meet the Iowa Quality Preschool Program Standards.

Offers: 4-year old preschool and early childhood special education services.

Good Shepherd Preschool

Phone: 641-858-5928 Fax: 641-858-2464 Contact: Karen Ritter (641-858-6757)

1105 Washington St., Eldora, IA 50627

gspeldora@gmail.com

We offer a Christian Preschool experience for children aged 3-5 to Eldora and surrounding communities. We have a play-based curriculum that allows children to learn in 10 different learning areas. We use the Creative Curriculum, which helps children learn as they play.

Offers: Child Care/Preschool

Hubbard-Radcliffe CSD Preschool

Contact: Dena Zoske Fax: 641-864-2422

Phone: 641-864-2211

Phone: 641-648-5036

Fax: 641-648-9202

501 Isabella St., Radcliffe, IA 50230

www.hubbard.k12.ia.us dzoske@southhardin.org

We offer preschool for children ages 3-5.

Offers: Child Care/Preschool, Education/Special Needs, Employment, Food, Counseling/Support

Mid-Iowa Community Action, Inc. Head Start and Early Head Start - Iowa Falls

637 S. Oak Street, Iowa Falls, IA 50126

www.micaonline.org

MICA operates Early Head Start and Head Start programs in Hardin County

Offers: Child Care/Preschool, Education/Special Needs, Financial, Food, Rent/Utility Assistance, Family & Crisis Services

Pineview Inclusive Preschool

Contact: Rvan Robison, Principal

Fax: 641-648-6411

Contact: Ryan Robison, Principal 1510 Washington Ave., Iowa Falls, IA 50126

www.ifacadets.net

rrobison@ifacadets.net

We offer Early Childhood Education services for students preschool services for 3-5 year old students.

Offers: Child Care/Preschool, Education/Special Needs

RECREATION

Alden Swimming Pool Phone: 515-859-7535

1408 Hardin Street, Alden, Iowa 50006

Calkins Nature Area Phone: 641-648-9878

Contact: Chris Barber

18335 - 135th Street, Iowa Falls, IA 50126

http://www.hardincountyconservation.com/contact_us.php

Camp Pine Lake Phone: 641-939-5334

Contact: Betsy Kuecker

23008 W Ave., Eldora, IA 50627 http://www.camppinelake.com/

camppinelake@heartofiowa.net

Camping facilities in a natural environment where groups can experiences God's creation. K-12 Camps are in the summer.

Offers: Recreational

Daisy Long Park

Hwy D65, Union, IA

Offers: Complete hookup Camping Facilities, Shelter house, Shower House

Eldora Aquatic Center

709 14th Avenue Eldora, IA 50627

http://eldoraiowa.com/city-information/events-attractions/aquatic-center/

Hardin County Recreational Trails

Contact: Alison Campbell

Po Box 195 Iowa Falls, IA 50126

Hardin County Conservation

15537 S Avenue, Ackley, IA 50601

http://www.hardincountyconservation.com/

Iowa Loft Stormer Phone: 641-373-6079

Phone: 641-939-3537

Phone: 262-853-8962

Phone: 641-648-4361

Contact: Bill Halter

12993 T Ave., Ackley, IA 50601

bluebar1@hotmail.com

Learn to race homing pigeons as affordable hobby for the participation of all.

Offers: Recreational

Iowa River Greenbelt Day Camp Phone: 641-858-3190

Contact: Dennise Smith

30281 185th Street, Steamboat Rock, Iowa 50672

www.greenbeltcamp.com

Pine Lake State Park Phone: 641-858-5832

22620 Co Rd S56, Eldora, IA 50627

Rock-N-Row Adventures Phone: 641-751-3418

Contact: Dennise Smith

23539 1st Street, Eldora, IA 50627

http://rock-n-row-adventures.com/Rock-n-Row Site/Rock-n-Row Adventures iowa River Tubing %26 Camping Music Venue.html

Union Municipal Pool Phone: 641-486-5500

Contact: Deb Sams, CPO 601 Chapin St Union, IA 50258

www.unioniowa.com unioncity@heartofiowa.net

Offers: Recreation

University of Tumbling and Trampoline Phone: 641-648-5538

Contact: Steve Wilson

2009 Washington Ave., Iowa Falls, IA 50126

http://www.universityoftumblingandtrampoline.com/

univoftumbling@yahoo.com

Provides instruction on the sport of tumbling and trampoline.

SHELTER

Quakerdale Phone: 319-233-2554

140 S. Barclay Waterloo, IA 50703

www.quakerdale.org

waterloo@quakerdale.org

Quakerdale is a statewide, private, not-for-profit family and children service agency.

Offers: Emergency Shelter Care Services to youth referred by DHS, Juvenile Court and Law Enforcement

Youth & Shelter Services, Inc.

Contact: David Hicks, LBSW, Director

11 East State Street, Marshalltown, IA 50158-4938

http://www.yss.ames.ia.us/

Offers: Shelter

Youth & Shelter Services, Inc. Phone: 515-832-1061

Phone: 641-752-2300

Fax: 515-832-1070

Phone: 888-616-4298

Phone: 641-939-8240

Contact: Jane Adams, MA, Director 321 2nd St., Webster City, IA 50595

http://www.yss.ames.ia.us/

Offers: Shelter

TRANSPORTATION

Community Transportation at Grand JiVante

Contact: Business Office Phone 641-847-3531 502 Butler Street, Ackley, IA 50601 Fax: 641-847-3428

www.grandjivante.com

Transportation is provided for medical appointments or personal errands. This service is provided on a per mile/per hour fee basis. A lift van and wheelchair accessible bus is available if necessary.

Region 6 Planning - Peoplerides

Contact: LeAnn Lynch Fax: 641-752-9857

903 E Main Street, Marshalltown, IA 50158

www.region6planning.org llynch@region6planning.org

Dispatch group email is: Peoplerides@region6planning.org Housing group email is: Region6@region6planning.org

Public transit service for all residents of Hardin County. Services available within the county and to some adjoining

counties. Housing assistance.

VETERAN'S AFFAIRS

Hardin County Veterans Affairs

Fax: 641-939-8137 Contact: Don Orgel

PO Box 173, 1201 14th Avenue, Eldora, IA 50627

dorgel@co.hardin.ia.us

Provide assistance to veterans in applying for assistance at the county, state, and federal level

Offers: Veteran's Services, Transportation, Rent/Utility Assistance

UTILITY

Mid-Iowa Community Action, Inc. (MICA) Low Income Home Energy Assistance (LIHEAP)

Phone: 641-648-5036 Contact: Andrea O'Neal Fax: 641-648-9202

637 S. Oak Street, Iowa Falls, IA 50126

www.micaonline.org

andrea.oneal@micaonline.org

LIHEAP provides a one-time payment made to the heating or fuel vendors of income-eligible families. Program operates from October – April 30

YOUTH SERVICES

Phone: 641-648-4850 Fax: 641-648-4862

Phone: 641-858-3190-home

Hardin County 4-H Program

Contact: Lori Hardman, County Youth Coordinator

524 Lawler Street, Iowa Falls, IA 50126

www.extension.iastate.edu/hardin

hardman@iastate.edu

4-H is the nation's largest youth development organization. Empowering youth to reach their full potential through youth-adult partnerships and research-based experiences.

Iowa River Greenbelt Day Camp

Contact: Denise Smith 515-681-3611-cell

30281 185th Street, Steamboat Rock, Iowa 50672

www.greenbeltcamp.com

Attend summer day camps in June. Features outdoor education for grades K-6, 20 Indian Burial Mounds, hikes, crafts, special speakers, and environmental education.

Kiwanis Phone: 641-751-6554

Cotnact: Deb Priske

P.O. Box 125, Eldora, IA 50627 kiwaniseldora@gmail.com www.nikiwanisd7.org

DEPARTMENT OF HUMAN SERVICES INFORMATION

Serving Hardin and Marshall County

Phone: 641-752-6741 Fax: 641-753-9478

Marshall County DHS * 206 W. State St. Marshalltown, IA 50158

Email: cmarsh01@dhs.state.ia.us

Income Maintenance Supervisor – Brenda Nuss

APPLYING FOR ASSISTANCE

- Households can apply for Food Assistance (FA), Family Investment Program (FIP), Medicaid (including Nursing Facility), and Child Care Assistance online at: www.dhs.state.ia.us
 - o (Note: this is the fastest way to file an application.)
- Households can contact the local office to obtain an application for the above programs:
 - o Completed applications can be filed in the local office or mailed/faxed to:

Iowa Department of Human Services Fax # 515-564-4015

Imaging Center 2 PO Box 11000 Waterloo, IA 50704

Food Assistance (FA), Family Investment Program (FIP), and Medicaid (TXIX) Applications (other than Nursing Facility assistance) for residents of the counties listed above are assigned to/processed by Income Maintenance (IM) workers on the Northern Service Area Application Team. The IM worker assigned to an application may be located in any of the 9 full-time DHS offices in the Northeast corner of Iowa, not just in Marshall County. The assigned worker will contact the applicant household by phone or mail to conduct an interview and request needed information to determine eligibility.

<u>Child Care Assistance and Child Care Registration Applications</u> are processed by:

Centralized Child Care Assistance Eligibility: Phone: 1-866-448-4605 Fax: 1-515-564-4032

Email: ccaapps@dhs.state.ia.us

Centralized Child Care Registration/Payment: Phone: 1-866-448-4605

Nursing Facility Applications are processed by:

Centralized Nursing Facility Eligibility Unit: Phone: 1-877-344-9628 Fax: 1-515-564-4040

Email: Facilities@dhs.state.ia.us

ONGOING FA/FIP/TXIX ASSISTANCE

REPORTING CHANGES (ex. Changes in address, income/deductions, household members):

Contact the IM Customer Service Call Center: Phone: 1-877-347-5678 Fax: 1-515-564-4041

Email: IMCustomerSC@dhs.state.ia.us

FA/FIP/TXIX REVIEWS/RECERTIFICATIONS

Once an application has been approved, reviews for eligible households will be processed by the Marshall County Ongoing Team. (Note that eligible households will no longer have a specific case worker.)

Other Helpful Contact Information

Centralized Service Intake Unit (CSIU) to Report Suspected Child/Adult Abuse	1-800-362-2178
Acess2Care for Medical Transportation questions/scheduling	1-866-572-7662
Food Assistance Card (EBT) activation/report lost, damaged, stolen cards	1-800-359-5802
FIP Electronic Access Card (EAC) activation/report lost, damaged, stolen cards	1-866-899-5611
Iowa Medicaid Enterprise (IME) for Medicaid billing and covered services	1-800-338-8366
Child Support Recovery Unit	

Hardin County Resource Directory - Handy Toll-Free Numbers

State Government	
Attorney General (Child Support Awareness Project)	1-800-374-5437
Blind (Department for the)	1-800-362-2587
Child Abuse/Dependent Adult Hotline	1-866-474-5366
Child Support Recovery Unit (Specialized Customer Service Unit)	1-888-229-9223
Civil Rights Commission	1-800-457 -4416
Citizens Aide/Ombudsman	1-888-426-6283
Collections Service Center (Child Support)	1-800-223-1302
Commission on the Status of Women	1-800-558-4427
Crime Victim Assistance Division	1-800-373-5044
Gambling Treatment Hotline	1-800-238-7633
Health Facilities Division (Home Health Hotline')	1-800-383-4920
Human Services (Department of)	1-800-972-2017
Inspections and Appeals (Department of)	1-800-831-1394
Investigations Division Iowa Client Assistance Program	1-800-652-4298
(advocacy for clients of Vocational Rehabilitation and Blind Commission)	·
Iowa COMPASS (Information and Referral for Iowans with Disabilities)	1-800-779-2001
Iowa Concerns Hotline	1-800-447-1985
Iowa Mortgage Help Hotline	1-877-622-4866
Iowa Waste Reduction Center	1-800-422-3109
Legal Hotline	1-800-992-8161
Long Term Care Residents Advocate Inquiries about Nursing Facilities	1-800-532-3213
Narcotic Division	1-800-532-0052
Poison Control	1-800-222-1222
Radon Line	1-800-383-5992
Revenue and Finance (Department of)	1-800-367-3388
Senior Health Insurance Information Program (SHIP)	1-800-351-4664
Senior Help Line	1-871-538-0508
Small Business Development	1-800-532-1216
Small Business Liaison for Air Quality	1-800-351-4668
Social Security Office	1-800-772-1213
State Fair (Number Active only from June to End of Fair)	1-800-545-3247
State Patrol Highway Emergency Help Line	1-800-525-5555
Tourism Information	1-800-345-4692
Transportation (Department of)	1-800-532-1121
Utilities Board Consumer Services	1-877 -565-4450
Vocational Rehabilitation Division	1-800-532 -1486
Workforce Development Department (TTY: 1-800-831-1399)	1-800-562-4692
Food	
Meals on Wheels/Dorothy Nutrition Center	641-648-9311

ISU Extension Hotlines	
Iowa Concern (Stress Counseling, Money Problems, Legal Questions and Other Areas)	1-800-447-1985
Healthy Families (Questions and Referrals) on Maternity Health Services	1-800-369-2229
Home Economics (Questions about Home and Family Issues)	1-800-262-3804
Teen Line (Information and Referrals for Teens)	1-800-443-8336
Home Repair/Weatherization	
Weatherization	641-752-7162
USDA Rural Development	641-648-2533
Region 6 Housing	641-752-0717
Miscellaneous	
Ad Care Hospital	1-800-252-6465
AIDS Hotline	1-800-445-2437
Alcohol and Drug Abuse Help Line	1-800-821-4357
Assault Care Center	1-800-203-3488
Bets-Off Gambling Hotline	1-800-238-7633
Better Business Bureau	1-800-222-1600
Child & Dependent Adult Abuse Reporting	1-800-362-2178
Child Pornography Tip Line	1-800-843-5678
ChildhelpUSA - Child Abuse Hotline	1-800-4-A-CHILD
Childhood Lead Poisoning Prevention Program	1-800-972-2026
Domestic Abuse	1-800-942-0333
Domestic Violence & Sexual Assault Hotline for Deaf, Hard-of-Hearing, and Deaf-Blind Persons	1-877-244-0875 <i>TTY</i>
Family Answer Line	1-800-262-3804
Federal Information Hotline	1-800-688-9889
FHA Housing	515-332-4411
Habitat for Humanity	515-232-8815
Hawk-I (Health Kids in Iowa Lost Cost Insurance)	1-800-257-8563
Iowa Coalition Against Domestic Violence	1-800-942-0333
Iowa Compass	1-800-779-2001
Iowa Domestic Abuse Hotline	1-800-942-0333
Iowa Missing Persons Hotline	1-800-346-5507
Iowa Protection and Advocacy (For People with Disabilities and Mental Illness)	1-800-779-2502
Iowa Sexual Abuse Hotline	1-800-284-7821
Iowa Statewide Poison Control Center	1-800-222-1222
Iowa Teen Line	1-800-443-8336
Lawyer Referral Service (Iowa State Bar Association)	1-800-532 -1108
Legal Hotline for Older Iowans	1-800-992-8161
Legal Service Corporation of Iowa	1-800-532-1503
Low Rent Housing (Ackley, Alden, Iowa Falls)	641-373-1316
Low Rent Housing (Hubbard & New Providence)	641-444-4075
Low Rent Housing (Radcliffe)	641-899-2118
Low Rent Housing (Snr. Citizen/Physically Challenged)	641-858-3871

Low Rent Housing (Union)	641-486-5560
Maternal & Child Health Services	1-800-390-5293
National Child Abuse Hotline	1-800-422-4453
National Domestic Violence/Abuse Hotline	1-800-799-SAFE
National Runaway Switchboard	1-800-RUNAWAY
National Suicide Hotline	1-800-SUICIDE
National Teen Dating Abuse Helpline	1-866-331-9474
Nutrition Site Senior Center (Tama, IA)	1-800-779-8707
Persons Using English as a Second Language/Se Hable Espanol	1-800-272-0008
Pregnancy Hotline	1-800-467-8466
Rape, Abuse, & Incest National Network (RAINN)	1-800-656-HOPE
Red Cross, Iowa River Chapter	1-877-792-3808
Report Child Abuse in Iowa	1-800-362-2178
Share Program	641-648-4376
Women Infant Children (WIC)	1-800-890-8230
Women Infant Children (WIC) - Ackley	1-641-751-1209
Women Infant Children (WIC) - Eldora	1-515-291-0394
Women Infant Children (WIC) - Iowa Falls	1-515-291-0394
Youth Law Center	1-800-728-1172
Youth Law Hotline - For Iowa youth, age 18 and under	1-800-728-1172